



HKCSS Most Impactful Small and Medium-sized Non-subvented NGO Award 2019

Details of Briefing Session cum Workshops

Two workshops will be held as supplementary activities, where various speakers are invited to share on the topics related to organization development. Through learning and sharing, agencies can review the retrospect and prospects of their organization development. The interactive workshops aim at providing real case sharing and tools from speakers for participants to practice and apply.

Briefing Session cum Workshop (1) – Organization Governance and Service Impact

Agencies put effort to prove their governance in order to guarantee service quality and to gain trust and support from the public; meanwhile, effective service evaluation, as well as statistical and evidence-based tool is crucial for sustainable organization development, which helps to demonstrate the service impact and the effectiveness of service intervention.

The workshop aims at encouraging the sector to provide efficient and impactful services while responding to the expectations of good governance by public. “Importance of Building Good Organization Governance for Organization Development” and “Using evidence-based assessment tool for service impact assessment and service development” are the highlights of the workshop.

Online Workshop

Date :	20 th September 2019 (Friday)	Time :	2:00 – 5:00 pm
Venue :	Lecture Hall, 4/F, Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai	Language :	Cantonese
Target :	Board members, agency head or managerial staff	Quota :	100ppl (2 quota per agency)
Registration : click here to register online			
Program Rundown			
Time	Content	Speaker(s)	
14:00	<ul style="list-style-type: none">➤ Introduction of Award Scheme<ul style="list-style-type: none">■ Background and details■ How to participate?	Ms. Man LAW Officer Project Star, HKCSS	
15:00	<ul style="list-style-type: none">➤ Importance of building good organization governance for organization development<ul style="list-style-type: none">■ Aspects of good governance, e.g. accountability and transparency to public, financial disclosure and effective monitoring of organization performance■ Introduction of tools for reviewing status of organization governance	Ms. Stella HO Project Director Governance Platform Project HKCSS	
15:30	Break		
Using evidence-based assessment tool for service impact assessment and service development			
15:45	<ul style="list-style-type: none">➤ Use of evidence-based impact assessment tool<ul style="list-style-type: none">■ Introduce Social Impact Measurement and its importance■ How to design Social Impact Measurement for organization	Mr. Ted KWAN Project Director Fullness Social Enterprise Society	
4:15	<ul style="list-style-type: none">➤ Case Sharing<ul style="list-style-type: none">■ How to implement need assessment and impact assessment■ Impact and benefits of using impact assessment for promoting service and organization development	Mr Raymond CHIU Chief Executive Officer Baptist Oi Kwan Social Service	
4:45	Q&A		
5:00	End of program		