THE HONG KONG COUNCIL OF SOCIAL SERVICE <u>Standing Committee on Service Development</u> (2017-18)

Minutes of the 2nd meeting held on 23 January 2018 at 2:30pm in Room 1410 of the Duke of Windsor Social Service Building.

| Dr Annissa LUI (Chairperson) | Hong Kong Lutheran Social Service, Lutheran Church - Hong Kong Synod |
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| Mc Woonpe CHAK (Vice-chairperson) | Hong Kong Christian Service |
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| - | Caritas – Hong Kong |
| | Hong Kong Family Welfare Society |
| Ms CHOW Mee Tim | Hong Kong Sheng Kung Hui Welfare Council Limited |
| Ms LAM Yee Mui | The Boys' & Girls' Clubs Association of Hong Kong |
| Mr Raymond LAI | The Salvation Army |
| Mr CHAN Kwok Bong | The Boys' & Girls' Clubs Association of Hong Kong / Rep of SC (CY) |
| Mrs Angela CHIU | Hong Kong Catholic Marriage Advisory Council / Rep of SC (FC) |
| Mr NG Ting Shan | Care for the Elderly Association Limited / Rep of SC (ELD) |
| Mrs Winnie WONG | The Hong Kong Society for the Deaf / Rep of SC (Rehab) |
| Ms Crystal CHENG | HKCSS |
| Ms Karen YIU (CO, CY) | HKCSS |
| Mr KUO Chun Chuen (CO, Rehab) | HKCSS |
| Ms Katie WONG (O, ELD) | HKCSS |
| Mr CHAN Wing Sun (O, FC) | HKCSS |
| Ms Franki WONG (Recorder) | HKCSS |
| Ms Anka MA | The Free Methodist Church of Hong Kong |
| Ms Vivian LAW | Evangelical Free Church of China - Evangel Children's Home |
| Ms Susan SO | Hong Kong Society for the Protection of Children |
| Dr WONG Fu Keung, Daniel | The University of Hong Kong (Co-opted Member) |
| Ms Emily LEUNG(CO, Elderly) | HKCSS |
| | |
| | Dr Annissa LUI (Chairperson) Ms Yvonne CHAK (Vice-chairperson) Mr LAI Wing Hoi Ms LEUNG Yuen Ching, Cindy Ms CHOW Mee Tim Ms LAM Yee Mui Mr Raymond LAI Mr CHAN Kwok Bong Mrs Angela CHIU Mr NG Ting Shan Mrs Winnie WONG Ms Crystal CHENG Ms Karen YIU (CO, CY) Mr KUO Chun Chuen (CO, Rehab) Ms Katie WONG (O, ELD) Mr CHAN Wing Sun (O, FC) Ms Franki WONG (Recorder) Ms Anka MA Ms Vivian LAW Ms Susan SO Dr WONG Fu Keung, Daniel |

1 Confirmation of minutes of the last meeting

Minutes were confirmed without any amendment.

2 Matters arising

2.1 Nomination of co-opted member for 2017-19

Ms Crystal Cheng gave thanks to Mrs Winnie Wong for liaising with Mr Stephen Sui to join our Committee. Mr Sui was pleased to join our Committee and would confirm his acceptance after the approval of the Government.

2.2 2017 Best Practice Awards in Social Welfare

To encourage the mutual learning among the sector, a sharing forum was held on 20 January 2018. Social work students were also welcomed to attend the forum, in order to provide them with more understanding on the existing good practice of social services and projects. 62 participants attended the forums while 50% of them were social work students from 4 universities and institutes. Participants satisfied with all presentations and reflected that the sharing helped stimulating themselves for service enhancement.

2.3 Public Consultation on Gender Recognition

The captioned consultation ended on 31 December 2017. The Council submitted our views by the deadline. Members could refer to the submissions at appendix 2.

2.4 The review of Ordinance and Codes of Practice for Residential Care Homes (Elderly and People with Disabilities)

Regarding to the review of minimum area of each resident of residential service, an extended meeting of Specialized Committee on Elderly Service and Management Committee of Hong Kong Joint Council for People with Disabilities was held in December 2017. Concerns collected were shared with Working Group on the Review of Ordinances and Codes of Practice for Residential Care Homes of SWD in January 2017. Working group had not come up a conclusion of the exact minimum area, but already reached the consensus of raising the minimum area, and proposed some assumptions for calculation, for example using hospital beds, having 1-meter spacing between beds and allowing users getting off from the beds from both sides. Transitional arrangement was to be confirmed. Members reminded that the calculation of the spacing should take account of different care levels of the homes and the usage of technology/equipment. Besides the minimum area for each residential service, the minimum staffing requirement would be reviewed later.

3 For discussion

3.1 Special Scheme on Privately Owned Sites for Welfare Uses

According the information gathered in the latest briefing session held by SWD, 43 NGOs were participating in the Scheme, involving 63 premises. Application(s) which did not have any progress or follow up action taken by 30 March 2018 would be considered to be disqualified. The new Schedule of Accommodation had already been adopted but would only be capable for those premises which had not conducted the Technical Feasibility Studies. Project Co-ordination Unit under the Chief Secretary for Administration's Office would no longer support this Special Scheme due to restructuring the function. SWD would take the lead on the project coordination. Members worried that the processing of the application would be getting slowly.

3.2 Progress of Elderly Services Programme Plan (ESPP) & Hong Kong Rehabilitation Programme Plan (RPP)

Ms Katie Wong highlighted the progress of ESPP. The PowerPoint of the progress update would be shared with members after the meeting. For RPP, Poly U was appointed to be the consultant. Same as ESPP, the consultation of RPP would be separated into 3 stages, i.e. scoping, formulation and consensus building, and start from February 2018.

Regarding to the formulation of Steering Committee, it would be formed of the representatives from around 6 -7 sectors. A series of task forces would be set up under the Steering Committee. The Council had already made the proposal of members to LWB for consideration. The Council would participate in Steering Committee and different task forces.

3.3 2018 Welfare Agenda and Priorities Setting Exercise (WAPS)

The annual meeting of WAPS would be held in the morning on 15 May 2018. Each service could propose 3 agenda items. SWD would organize a series of District Welfare Forums from January to February 2018. Consolidated views would be shared with members once ready. In order to prepare for the comprehensive analysis for the WAPS submission, members wished SWD to share the information and statistics of concerned topics more timely.

4 For Information

4.1 Progress report

The progress of each team was illustrated in the report.

5 Any other business

5.1 Dialogue with Principal Official - Professor Chan Siu Chee, Sophia, JP, Secretary for Food and Health

The captioned forum would be held on 1 February 2018. Members and their colleagues were invited to attend the forum.

5.2 Adjustment in Fees under Social Welfare Subventions for 2018-19

Last week, SWD proposed to re-activate the fee adjustment mechanism. The fees had been frozen for 20 years, but considering the acceptance of the public, the price would be adjusted in soft approach. The adjustment would be implemented in 3 phases, which would be on 1 April, 1 July and 1 October 2017.

After the deliberation, members raised the concerns below:

- 1. Annual review on fee charging would lead a heavy workload on the administration.
- 2. How the fee adjustment mechanism would apply to membership with over 1 year term.
- 3. It was the time to revisit the need of "Paid Membership" in some service, especially the youth services.
- 4. The price adjustment should be taken reference to rationales of the fee setting of each service.
- 5. The service fees remaining at the lower rate drove the imbalance of demand and supply.

For follow up action, a meeting with SWD would be held in the afternoon on 30 January. Members were encouraged to attend the meeting.

5.3 Child Abuse

A meeting of Panel on Welfare Services was held on 19 January, regarding to the child protection policies and procedures in the light of recent child abuse cases. A submission was submitted to LegCo. Members addressed their concerns on the child protection and the importance of keeping the sensitivity on the hidden cases. Members suggested

organizing forums or trainings regularly to exchange the practice wisdoms and enhance the awareness. Besides, optimizing the existing reporting mechanism of child abuse and enhancing the child protection by legislation were mentioned as well. The needs of enhancing the child protection and related suggestions would be submitted to SWD via WAPS exercise.

5.4 Manpower Survey on Frontline Staff

A sharing session would be held at 3pm on 6 February 2018. Representative from SWD would come and share the key findings of the manpower survey conducted by SWD and the Council. NGOs which had participated in the Survey would be invited to attend the sharing session. Softcopy of the survey findings would be shared with those participants.

5.5 Supported Service / Policies for Carers

The Council concerned on the recent tragedies happened in hidden families or service users at risk and considered that the support services to carers were not enough. The Council formed a cross-team concern group and explored any new and feasible measures to provide a better support to carers. The Council would arrange different dialogue platforms to gather views from different stakeholders.

6 Date of next meeting and proposed meeting schedule for 2018

| No. of meeting | Date |
|----------------|-----------------------------------|
| 3. | 20 March 2018 (Tue) at 2:30pm |
| 4. | 15 May 2018 (Tue) at 2:30pm |
| 5. | 17 July 2018 (Tue) at 2:30pm |
| 6. | 18 September 2018 (Tue) at 2:30pm |

Adopted By:_____

(Chairperson)

Date: _____