

2009 Best Practice Awards in Social Welfare

Introduction

Throughout the years, the social welfare sector has accumulated valuable experience in rendering timely, responsive and effective services to meet community needs. By presenting the Awards, we hope to salute and encourage best practices, demonstrate the contribution of social welfare to the well-being of the society, and to encourage mutual learning within the sector.

From 2003 onwards, every two years, we organized the Awards to give recognition to good practice, promote public awareness of the contribution of the welfare sector and enhance cross-service professional exchange and sharing of experiences.

Objectives

- A Salute to and Encouragement of Best Practice
- Demonstration of the Contribution of the Welfare Sector
- Sharing of Best Practice
- Knowledge Building and Documentation

Theme

Embracing Changes for Sustainable Development

Awards

Type	Organizational Change	Service Improvement & Initiation
Best Practice Gold Awards	1	1
Top Ten Best Practice Awards	A total of ten awards, distribution in pro-rata in accordance to the no. of entries received from two areas	
Special Awards	<ul style="list-style-type: none">• Outstanding Management Award• Synergy Award	<ul style="list-style-type: none">• Professional Wisdom Award• Innovative Award• Social Sensitivity Award

Each of the winners will be awarded a trophy and a certificate in recognition of their outstanding performance.

Eligibility Criteria

- Service/project conducted by Council member agencies and the counterparts in the Government and completed with evaluation conducted from April 2006 to March

2009 can be submitted to the theme of Service Improvement & Initiation. Management and operation measure initiated by Council member agencies and the counterparts in the Government and completed with evaluation since the implementation of Lump Sum Grant in 2000 are welcome to submit to the theme of Organizational Change. (On-going service/project/operation measure with evaluation conducted in the said period will also be accepted)

- Winning Service / project of Best Practice Award 2003, 2005 or 2007 will not be accepted.

Participation of Winners

- To attend the award presentation cum seminar and briefly introduce the characteristics and the success fact of the winning service / project.
- To share the characteristics and critical success factors of the winning service / project in the workshop.
- The report and the summary of the winning service/ projects would be published in resource booklet of 2009 Best Practice Awards in Social Welfare and uploaded to the related website for further learning and reference.

How to Participate

- Complete the Registration Form and fax to 2865 4916 or e-mail to: franki.wong@hkcss.org.hk by 13th March 2009.
- Submit a report and a summary on the service/project according to the guideline provided by 31st May 2009.

Assessment Criteria

- Two rounds of selection will be conducted. In the first round adjudication, adjudicators will shortlist service / projects to seat for the final selection
- In the final selection, each agency would be required to meet the adjudication panel to introduce the project. Each presentation plus discussion time would be around 30 minutes.
- Assessment criteria:

	Organizational Change	Service Improvement & Innovation
Rationale and Social Responsiveness: ~ Well defined and concrete rationale ~ Timely identification and respond to needs of the organization, service users and/or community	10%	15%
Work approach and implementation process: ~ Well justifiable and distinctive approach ~ Demonstration of how the service process result in the achievement of outcome	25%	20%

Effectiveness : ~ Achievement of outcome and appropriate use of outcome measurement tools ~ Effective utilization of manpower, financial & community resources ~ Long term impact & sustainability	25%	25%
Consolidation of knowledge/practice wisdom : ~ Clear analysis and documentation of critical success factors ~ Clear delineation on the future applicability of the practice	15%	15%
Innovation	15%	15%
Institutional synergy: ~ multi-disciplinary / cross-service cooperation that bring positive impact or benefits to different levels of organization or service recipients	10%	10%

Adjudicators

- Dr. LAW Chi Kwong
Associate Professor
Department of Social Work and Social Administration
Hong Kong University
- Hon. Mr. CHEUNG Kwok Che
Legislator Councilor
- Mr. Joseph LEE Chung Tak
Managing Director
Wofoo Group
- Dr Benjamin LAI
- Mr. C.F. KWAN
General Manager - Corporate Communication
NWS Holdings Ltd
- Prof. Diana MAK Ping See
- Mrs. CHAN YIM Bing Ling
Consultant – Allocations
The Community Chest
- Mrs. Justina LEUNG
- Mr. Quetin FONG King Sang
Assistant Vice President, Community Relations,
PCCW
- Ms. Sau Ying WONG
Head of Corporate Communication
HK and China Gas Co. Ltd

Schedule

● Deadline for registration	13 th March 2009 ***The deadline has been extended to March 27, 2009 ***
● Deadline for submission of report	31 st May 2009
● Award presentation cum seminar	End of 2009
● Publication of resource booklet	End of 2009

Enquiry

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