



香港社會服務聯會
The Hong Kong Council of Social Service

卓越

2023年度 實踐在社福 獎勵計劃

Best Practice Awards
in Social Welfare



香港社會服務聯會 「卓越實踐在社福」獎勵計劃 2023

● 簡介 Introduction

社會發展不斷變化，社會福利服務亦不斷推陳出新以滿足社會需求。香港社會服務聯會自2003年起，每兩年舉辦「卓越實踐在社福」獎勵計劃，表揚業界在推動社會福利發展的卓越表現，促進業界交流，傳承社會服務的卓越實踐經驗。

Social welfare services are constantly innovating to accommodate changing social needs. To recognize and promote these innovative, inspiring and forward-looking practical experiences in the social service sector, the Hong Kong Council of Social Service (HKCSS) has organized the “Best Practice Award in Social Welfare” every alternate year since 2003. It aims to recognize the outstanding performance of social services in promoting social welfare development, to encourage mutual exchange in pursuit of excellence, and to inherit outstanding practical experiences.

● 目標 Objectives

- 表揚社會服務的卓越實踐；
To recognize organizations which demonstrate outstanding practices;
- 鼓勵業界分享、交流、學習及傳承社會服務的卓越實踐經驗，推動社會服務的未來發展方向；
To encourage exchanges and mutual learning of excellent practical experience in the sector, and promote the future development of social services;
- 向社會大眾展示社會福利界對社會的貢獻。
To showcase the sector's contribution to the community.

● 獎項 Awards

I. 卓越社會服務獎 Outstanding Social Service Award

- 表揚於社會服務達致卓越實踐之傑出計劃／服務
Recognize projects/ services with outstanding performance in social service field

II. 卓越實踐指標獎 Outstanding Performance Indicators Award

- 表揚在相關卓越實踐指標中有傑出表現的 計劃／服務
Recognize projects/ services that have outstanding performance in individual criteria in the Outstanding Performance Indicator
- 設有3個獎項 Three categories of Awards are:
 1. 卓越實踐指標獎（創新）
Outstanding Performance Indicators Award (Innovation)
 2. 卓越實踐指標獎（協作及協同）
Outstanding Performance Indicators Award (Collaboration & Synergy)
 3. 卓越實踐指標獎（效能）
Outstanding Performance Indicators Award (Impact)

III. 年度主題獎 Annual Thematic Award

- 表揚回應當時社會環境狀況、社會議題或社會前瞻性發展之傑出計劃／服務
Recognize outstanding projects/ services that respond to the social environment, social issues, or forward-looking development of society at that time
- 本屆主題：「人・社會・科技」
Theme of 2023: “People, Society, Technology”

備註 Remarks：

所有報名項目將自動參選「卓越社會服務獎」及「卓越實踐指標獎」。機構可自由選擇是否參選「年度主題獎」。
All entries will be automatically selected for "Outstanding Social Service Awards" and "Outstanding Performance Indicators Award".
Participation in "Annual Thematic Award" is not compulsory.

● 得獎機構的參與 Winners' Participation

- 出席頒獎禮及其他計劃宣傳活動；
Attend the award ceremony and other promotion activities;
- 參與工作坊，分享得獎計劃／服務的特色及成功因素；
Participate in the Award workshop and introduce the award-winning project/ service and its success factors;
- 得獎計劃／服務由香港社會服務聯會透過不同渠道與業界及公眾分享。
Share the Award-winning project/ service with the sector and the public through various channels coordinated by HKCSS.

● 參選資格 Eligibilities

- 社聯機構會員。於2021年4月至2023年3月完成並進行檢討的計劃／服務可參選本計劃。仍在進行中的計劃／服務，如曾在上述期間進行檢討，亦可參選。

Completed and reviewed projects/ services launched by HKCSS member agencies units during April 2021 to March 2023. Incomplete projects/ services within the period are also eligible if interim evaluations have been conducted.

- 計劃／服務如符合本屆計劃設置的主題，可選擇競逐「年度主題獎」。

Projects/ services thematically refer to the thematic focus are eligible for the “Annual Thematic Award”.

- 曾於歷屆「卓越實踐在社福」獎勵計劃獲獎之計劃／服務均不會被接納。

Previous award-winning projects/ services will not be accepted.

● 評審程序 Adjudication

- 第一輪評審：按機構網上遞交之計劃或服務介紹評分

1st Round: Scoring based on introduction of project or service through online application.

- 第二輪評審：按面談匯報及參考計劃或服務介紹評分

2nd Round: Scoring based on interview presentation and reference of introduction of project or service.

● 評審標準及準則 Assessment Criteria

卓越實踐指標（A至G項）

Outstanding Performance Indicators (Items A to G)

(A) 創新 (Innovation)

設計和實施創新計劃和方案，以回應社會問題和社會需求。創新可包括但不限於在服務中應用創新意念、轉化服務模式或使用新工具

Design and implement innovative initiatives and solutions to address the social problems and social needs. Innovation can be but not limited to implementation of new ideas, modification or transformation of service delivery models, or use of new tools.

(B) 協作及協同 (Collaboration & Synergy)

與合作夥伴合作，互相激發意念共同創造服務提供流程，期望為服務對象提供更好的服務及理想結果

Work with partners to brainstorm ideas and co-create the service delivery model that lead to better service delivery and the desired outcome to the service users.

(C) 回應性 (Responsiveness)

針對特定社會環境、需求和痛點，並通過制訂適當的介入手法，展示了有效及具回應性實踐的重要性

Target at specific social context, need and pain point, illustrate the importance of effective and responsive practice by developing appropriate intervention and approaches accordingly.

(D) 服務使用者參與 (User Participation)

展示、提倡及確立服務使用者參與的重要性，包括積極鼓勵他們提出想法或方案、一同制定行動計劃、提供服務和參與服務評估

Illustrate, promote and recognize the importance of the participation of service users, including encouraging them to give ideas or suggest solution, involving them in the formulation of action plans, delivery and evaluation of the service.

(E) 實證為本 (Evidence-based Practice)

在服務中結合數據或經過研究實證的介入手法，成為提供服務時的指引，包括針對社會需要提出最佳而可行的實證方案回應問題、評估實證的質量及其適用性、在解決方案中應用實證，並檢討方案的有效性和效率

Integrate data or well-researched interventions into practice to guide the delivery of services. It includes identifying the best available evidence-based solution to address the problem, evaluating the quality as well as the applicability of the evidence, applying the evidence, and evaluating the effectiveness and efficiency of the solution.

(F) 效能 (Impact)

為社區或弱勢群體創造重大和正面的改變或影響，並有效回應迫切的社會挑戰和問題

Create significant and positive change or influence for the benefit of the community or deprived group to address pressing social challenges and problems.

(G) 參考價值 (Replicability)

能建立具參考價值之服務模式，其理念、理論基礎、介入手法等可複製於其他服務以回應社會問題

Establish a service model whose value & concept, conceptual framework, intervention methods etc. can be replicated to other services to respond to social problems.

項目管理 (H項) Programme Management (Item H)

運用所需知識、技能和方法，使項目能夠在有限資源條件下，策劃、執行、和管控相關任務，從而實現項目目標

Apply the required knowledge, techniques and methodology with limited resource to initiate, execute and monitor the project for the accomplishment of objectives.

年度主題 (I項) Theme of the Year (Item I)

(*只適用於主題獎評審 Only applicable to Thematic Award)

設計和執行項目以有效回應與年度主題相關的重要議題

implement the project in a way that effectively responded to the key issues related to the theme of the year.

● 參加辦法 Application

請於**2023年6月16日 (五)**或之前填妥並遞交網上報名表。

Please submit the online application on or before **16 June 2023 (Fri)**.

網上報名表 Online Application



<https://www.hkcss.org.hk/bpa2023/>

時間表 Important Dates

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| • 截止報名日期 Deadline for Application | 16 Jun 2023 |
| • 第一輪甄選結果公佈 Release of 1st Round Result | Jul 2023 |
| • 面見評審團 (第二輪評審) 2nd Round Judging Interview
(只適用於被甄選進入第二輪評審之計劃／服務
For shortlisted projects/ services ONLY) | Aug 2023 |
| • 公佈得獎名單 Result Announcement | Sep 2023 |
| • 頒獎禮 Awards Presentation Ceremony | Nov 2023 |

查詢 Enquiry

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