The Hong Kong Joint Council for People with Disabilities /
The Hong Kong Council of Social Services

2026 International Day of Persons with Disabilities "Free Ride Day" (Including Free Visit of Museums & Swimming Pools Facilities under LCSD and Free Visit of Hong Kong Wetland Park under AFCD) User Guide

1. Effective Date：**8th November, 2026 (Sunday)**

2. Coverage of Concession

2.1 Public Transport Operators

MTR and Airport Express
Light Rail and MTR Bus
KMB
Citybus (except Cityflyer and its overnight routes, boundary routes, HK City Sightseeing routes, private hire, resident and staff shuttle bus services)
Long Win Bus Company Limited
New Lantao Bus
Star Ferry
Sun Ferry
Hong Kong & Kowloon Ferry
Hong Kong Tramways Limited (Not applicable to any tram charter or "TramOramic Tour Tram" services)
Park Island Transport (ferry services only)
Fortune Ferry

2.2 Museum

Fee-charging Museum
Hong Kong Science Museum
Hong Kong Space Museum (except for Space Theatre's shows)

Free Opening Museum
<u>Hong Kong Island</u>

Oil Street Art Space
Hong Kong Film Archive (except for film programmes)
Dr Sun Yat-sen Museum
Flagstaff House Museum of Tea Ware
Hong Kong Visual Arts Centre
Fireboat Alexander Grantham Exhibition Gallery
Law Uk Folk Museum
The Hong Kong Museum of the War of Resistance and Coastal Defence

Kowloon
Hong Kong Museum of Art
Lei Cheng Uk Han Tomb Museum
Hong Kong Museum of History

New Territories
Sam Tung Uk Museum
Hong Kong Heritage Museum
Hong Kong Railway Museum
Sheung Yiu Folk Museum

2.3 Swimming Pool

Sun Yat Sen Memorial Park Swimming Pool
Kennedy Town Swimming Pool
Morrison Hill Swimming Pool
Victoria Park Swimming Pool
Island East Swimming Pool
Siu Sai Wan Swimming Pool
Lai Chi Kok Park Swimming Pool
Sham Shui Po Park Swimming Pool
Kowloon Park Swimming Pool
Tai Kok Tsui Swimming Pool
Kowloon Tsai Swimming Pool
Ho Man Tin Swimming Pool
Hammer Hill Road Swimming Pool
Morse Park Swimming Pool
Kwun Tong Swimming Pool

Lam Tin Swimming Pool
Tung Chung Swimming Pool
Tuen Mun Swimming Pool
Tuen Mun North West Swimming Pool
Yuen Long Swimming Pool
Ping Shan Tin Shui Wai Swimming Pool
Tin Sau Road Swimming Pool
Tsing Yi Southwest Swimming Pool
Shing Mun Valley Swimming Pool
Sha Tin Jockey Club Swimming Pool
Hin Tin Swimming Pool
Tseung Kwan O Swimming Pool
Fanling Swimming Pool
Tung Cheong Street Swimming Pool

2.4 Hong Kong Wetland Park

3. Eligibility:

Holders of valid "Registration Card for People with Disabilities" (printed with photo) issued by Labour and Welfare Bureau and one accompanying minder are entitled to enjoy free ride of the above public transport, free entrance of Museums, swimming pools facilities under LCSD and free visit of the Hong Kong Wetland Park, under the Agriculture, Fisheries and Conservation Department.

4. Public Transport Modes and Services under the Scheme:

MTR and Airport Express

- Eligible passengers can use their Personalised Octopus or JoyYou Card with "Persons with Disabilities Status" to enter and exit ticket gates. No fare will be deducted from the Personalised Octopus or JoyYou Card (except First Class on the East Rail Line and High Speed Rail).
- Eligible passengers can also redeem free Single Journey Tickets (except First Class on the East Rail Line and High Speed Rail) by presenting their valid "Registration Card for People with Disabilities" and stating their destination at any Customer Service Centre, Information Counter or by approaching station staff in MTR and Airport Express stations.

Holders of a valid “Registration Card for People with Disabilities” or Personalised Octopus or JoyYou Card with “Persons with Disabilities Status” can also redeem a free Single Journey Ticket for an accompanying person.

- Eligible passengers aged 60 to 64 can use their JoyYou Card with “Persons with Disabilities Status” to enter and exit ticket gates. No fare will be deducted from the JoyYou Card (except First Class on the East Rail Line and High Speed Rail). If the “Persons with Disabilities Status” is not encoded on their JoyYou Card, they cannot automatically enjoy the free ride offer. They can redeem free Single Journey Tickets (except First Class on the East Rail Line and High Speed Rail) by presenting their valid “Registration Card for People with Disabilities” and stating their destination at any Customer Service Centre, Information Counter or by approaching station staff in MTR and Airport Express stations.
- Passengers are advised to pay attention to the MTR website (www.mtr.com.hk), MTR Mobile, station and in-train announcements for the latest train service information when planning their journeys.
- Please arrange a person to accompany the passenger with disabilities if necessary. Eligible passengers can inform the MTR station staff if they need assistance as well. Wheelchair users are suggested to make a reservation before 8th November 2026.
- Every train car on the Kwun Tong Line, Tsuen Wan Line, Island Line, Tseung Kwan O Line, South Island Line, East Rail Line and Disneyland Resort Line is designed with multi-purpose spaces for the convenience of wheelchair users, while multi-purpose spaces for wheelchair users are only available in specific cars of the trains on the Tung Chung Line and Tuen Ma Line. For specific needs, please check with station staff.
- For details of the multi-purpose spaces, please visit the MTR website: www.mtr.com.hk and refer to the “Caring for our Customers with Special Needs” Booklet under the “Services and Facilities > Special Needs Services and Other Schemes” section. Signage indicating the locations of the multi-purpose spaces is also available on station platforms to facilitate train boarding by wheelchair users.
- Portable ramps are available on the MTR network and Airport Express. MTR station staff will assist passengers to move between the platform and train by providing portable ramps. Passengers are advised to make a booking at least 30 minutes in advance for the required services through the “Wheelchair Portable Ramp Booking” function in the "MTR · Care" app. After confirmation by station staff, passengers just need to arrive at

the designated location at the booking time and notify the station staff, then the Staff will arrange the portable ramp accordingly, reducing the waiting time and making it easier to plan the journey. Alternatively, passengers may call the MTR station at least one hour in advance for the required services.

- All MTR stations are equipped with Passenger Lifts, Wheelchair Aid, Stair Lift, Ramps and Portable Ramps etc. For details, please visit the MTR website: www.mtr.com.hk and refer to the "Special Needs Services Search" under the "Services and Facilities > Special Needs Services and Other Schemes" section.
- Passengers can also browse MTR Mobile (under the "Station facilities" icon) to check the latest status of station lifts before travelling.
- Passengers may also contact MTR stations for the latest information on barrier-free facilities, such as station lifts, ramps and stair lifts.
- For enquiry and service reservation, please call the MTR hotline at 2881 8888 (Mon – Fri: 8:30 am – 6 pm, Sat: 8:30 am – 1 pm, except Sundays and Public Holidays).
- On 8th November 2026 (Sunday), please call relevant MTR stations for enquiry and service reservation. For details, please visit https://www.mtr.com.hk/en/customer/main/contact_us.html.

Light Rail and MTR Bus

- Holders of a valid Registration Card or Personalised Octopus or JoyYou Card with "Persons with Disabilities Status" can enjoy free rides with one accompanying person.
- Eligible passengers can use their Personalised Octopus or JoyYou Card with "Persons with Disabilities Status" to enter and exit Light Rail stops and get on MTR bus services as usual. No fare will be deducted from their Personalised Octopus or JoyYou Card. The accompanying person does not need to tap their Octopus, purchase a ticket or insert coins (applicable to MTR Bus only).
- Eligible passengers should present their valid Registration Card or Personalised Octopus or JoyYou Card with "Persons with Disabilities Status" and (if applicable) indicate the identity of the accompanying person to Customer Services and Revenue Protection Unit staff upon request.
- Eligible passengers aged 60 to 64 can use their JoyYou Card with "Persons with Disabilities Status" to enter and exit Light Rail stops and get on MTR bus services as

usual. No fare will be deducted from their JoyYou Card. If the "Persons with Disabilities Status" is not encoded on their JoyYou Card, they cannot automatically enjoy free ride offers. They should present their valid "Registration Card for People with Disabilities" to staff.

- For details, please call the MTR hotline at 2881 8888 (Mon – Fri: 8:30 am – 6 pm, Sat: 8:30 am – 1 pm, except Sundays and Public Holidays).
- On 8th November 2026 (Sunday), please call relevant Light Rail Customer Service Centres for details. For details, please visit https://www.mtr.com.hk/en/customer/main/contact_us.html.

KMB

- Passengers holding a "Registration Card for People with Disabilities" need only show their card when boarding a KMB bus. Such passengers together with one accompanying carer can enjoy free rides (the concession scheme is not applicable to Rt. P960, Rt. P968 and Rt. HK1 buses); or
- Passengers holding a personalised Octopus card for "Persons with Disabilities" should swipe their card when boarding. Such passengers together with one accompanying carer can enjoy free rides (the concession scheme is not applicable to Rt. P960, Rt. P968 and Rt. HK1 buses).
- The concession scheme is available from 00:00 to 23:59 on Sunday 8 November 2026.
- All KMB buses are accessible to wheelchair users by deploying the super-low floor facility. Passengers may obtain bus route information via 24-hour artificial intelligence Chatbot channel, bot1933 on website www.kmb.hk and App1933, or contact the KMB Customer Service Hotline on 2745 4466.

Citybus

- Each disabled passenger should either present the "Registration Card for People with Disabilities" to bus captain or tap the Personalised Octopus with "Persons with Disabilities Status" to enjoy the free ride with an accompanying carer on Citybus routes, which Cityflyer and its overnight routes (A and NA routes), boundary routes (B routes), HK City Sightseeing routes (H routes), private hire, resident and staff shuttle bus

services are not included.

- The offer is valid on Sunday, 8 November 2026 from 00:00 to 23:59.
- All buses are wheelchair accessible with low floor and ramp.
- For route enquiries, please check out Citybus App, or the Citybus website at www.citybus.com.hk, contact the Citybus Customer Service Hotline at 2136 8888 (Service hours: 08:00 to 20:00 daily; pre-recorded messages are available after service hours) or via the Online Chat service.

Long Win Bus Company Limited

- Passengers holding a "Registration Card for People with Disabilities" need only show their card when boarding a LWB bus. Such passengers together with one accompanying carer can enjoy free rides; or
- Passengers holding a personalised Octopus card for "Persons with Disabilities" should swipe their card when boarding. Such passengers together with one accompanying carer can enjoy free rides.
- The concession scheme is available from 00:00 to 23:59 on Sunday 8 November 2026.
- All LWB buses are accessible to wheelchair users by deploying the super-low floor facility. Passengers may obtain all bus route information via 24-hour artificial intelligence Chatbot channel, bot1933 on website and App1933, or contact the LWB Customer Service Hotline on 2261 2791.

New Lantao Bus

- Please show the Registration Card for People with Disabilities to the bus captains when getting on the bus. People who held the card can take any bus routes (except route no.1R from Hung Hom (Hung Luen Road) to Ngong Ping (Polin Monastery) & no.X11R between Sheraton Hong Kong Tung Chung Hotel and Tai O) operated by New Lantao Bus free of charge with no more than one accompanying carer.
- Remarks: The passenger with the above mentioned registration card do not need to pay for the fare with Octopus Card.
- If there are any enquiries, please contact our customer service hotline 2984 9848 during Monday to Sunday from 9:00 am to 18:00 pm or send email to info@nlb.com.hk

Star Ferry

- Present the "Registration Card for People with Disabilities" before enter the gate.
- Passengers presenting the "Registration Card for People with Disabilities" can enjoy free rides with one companion on routes of Star Ferry
- Wheelchair-accessible facilities are only located on the lower deck of the ferry. Each ferry is limited to four wheelchairs. If necessary, you can ring the bell at the entrance and the duty staff will provide assistance.
- For sailing schedule, please call 2118 6208 (Operating Hours: 11:30 am-07:45 pm Daily), 2118 6213 (Operating Hours: 09:00 am-05:00 pm on Monday-Fridays, except Public Holidays) or visit our website at www.starferry.com.hk .

Sun Ferry Services Company Limited

- Present the "Registration Card for People with Disabilities" to our staff at the pier before entering the gate.
- Holders of a valid "Registration Card for People with Disabilities" and one companion each may enjoy free rides on Sun Ferry on the following routes:
- Central – Cheung Chau (Applicable only to the ordinary class on ordinary ferries)
- Central – Mui Wo
- Inter-islands: Peng Chau – Mui Wo – Chi Ma Wan – Cheung Chau
- North Point – Hung Hom
- North Point – Kowloon City
- Seats on all vessels are limited and available on a first-come, first-served basis until full.
- Ordinary class seating for the Central – Cheung Chau route is on the ground deck and second deck of triple-deck ordinary ferries.
- Wheelchair-accessible facilities are set on the ground deck of ferries. Depending on the vessel type, each ferry can accommodate one to six wheelchair users.
- Passengers travelling on the Central – Cheung Chau route are advised to check the schedule for ordinary ferry services in advance.
- Please seek assistance from our pier staff if needed.
- For enquiries, please call the Sun Ferry Customer Service Hotline at 2131 8181 (Monday to Friday, 9:00am – 12:55pm and 2:15pm – 5:00pm; outside office hours, recorded sailing information and voicemail services are available), visit Sun Ferry's corporate

website at www.sunferry.com.hk or use the “Sun Ferry” mobile app.

Hong Kong and Kowloon Ferry

- Disabilities presenting the “Registration Card for People with Disabilities” to pier staff at the time of passing through the manual gate will be entitled to enjoy free rides with his/her accompany friend on HKKF ferry routes of Central < > Yung Shue Wan, Central < > Sok Kwu Wan (Note: Wheelchair access ramp is NOT available at Sok Kwu Wan Ferry Pier.) and Central < > Peng Chau (excluding special departures between Peng Chau and Hei Ling Chau).
- Please do not use the Octopus Card / JoyYou Card to enter the gate.
- For any assistance during the ferry journey, please contact our duty staff.
- Spaces for wheelchair users are designated on the lower deck. Subject to vessel type, accommodations for approximately one to two wheelchair users may be available on certain sailings. For enquiry on sailing schedule and wheelchair boarding arrangement, please visit www.hkkf.com.hk or contact HKKF Customer Enquiries Hotline at 2815 6063 during office hours from 9:00 am to 6:00 pm on Mondays to Sundays. Calls will be connected to a voice mailbox after office hours.

Hong Kong Tramways Limited (Not applicable to any Tram Charter or “TramOramic Tour Tram” services)

- People with disabilities and their one (1) accompanying carer can enjoy free regular passenger tram rides upon presentation of their “Registration Card for People with Disabilities” to the motorman when alighting. Such offer is not applicable to any Tram Charter or "TramOramic Tour Tram" services.
- For enquiries, please call HK Tramways Customer Service Hotline (852) 2548 7102.

Park Island Transport Co. Ltd.

- Please present the " Registration Card for People with Disabilities " to our staff.
- Free rides on Central and Tsuen Wan ferry services routes for people with disabilities and one accompanying carer.

- Each ferry can accommodate a maximum of 2 disabled persons on wheelchairs.
- For information on shifts and services, please contact our customer service hotline at 2946 8888 (Monday to Friday 9:00 am – 1:00 pm and 2:20 pm – 6:15 pm, recording service during non-office hours) or visit our website: www.pitcl.com.hk

Fortune Ferry

- Present the "Registration Card for People with Disabilities" before enter the gate.
- Passengers presenting the "Registration Card for People with Disabilities" can enjoy free rides with one companion on the following routes of Fortune Ferry:
  Central – Hung Hom Line
  North Point – Kwun Tong – Kai Tak Line
  Tuen Mun – Tung Chung – Sha Lo Wan – Tai O Line
- People with disabilities please note:
  We apologize for the inconvenience caused to people with mobility impairments in using ferry services due to limited wheelchair facilities and lack of barrier-free access on board the ships of the three ferry Routes.
- For sailing schedule, please call the 24-hour hotline at 5801 2200 or visit our website at https://www.fortuneferry.com.hk/zh/.

5. Museums of LCSD under the scheme

- Holder of "Registration Card of Persons with Disabilities" and one accompanying minder can enjoy the free entrance of the below museums.

Fee-Charging Museum	**Contact**
Hong Kong Science Museum	2732 3232
Hong Kong Space Museum *(except for Space Theatre's shows)*	2721 0226

Free Opening Museum	**Contact**
Hong Kong Island	
Oil Street Art Space	2512 3000
Hong Kong Film Archive *(except for film programmes)*	2739 2139
Dr Sun Yat-sen Museum	2367 6373
Flagstaff House Museum of Tea Ware	2869 0690
Hong Kong Visual Arts Centre	2521 3008

Fireboat Alexander Grantham Exhibition Gallery	2367 7821
Law Uk Folk Museum	2896 7006
The Hong Kong Museum of the War of Resistance and Coastal Defence	2569 1500
Kowloon	
Hong Kong Museum of Art	2721 0116
Lei Cheng Uk Han Tomb Museum	2386 2863
Hong Kong Museum of History	2724 9042
New Territories	
Sam Tung Uk Museum	2411 2001
Hong Kong Heritage Museum	2180 8188
Hong Kong Railway Museum	2653 3455
Sheung Yiu Folk Museum	2792 6365

Note:

(1) Please show the "Registration Card for People with Disabilities" to the staff of the paid museums to get admission.

(2) Please browse the website of LCSD (www.lcsd.gov.hk) or Hong Kong Public Museums (https://www.museums.gov.hk/) for details on opening hours of LCSD museums.

6. Swimming Pool Facilities of LCSD under the scheme:

- Holder of "Registration Card for People with Disabilities" and one accompanying minder can enjoy the below swimming pool facilities free of charge.

Indoor Swimming Pool	**Contact**	**Facilities**
Sun Yat Sen Memorial Park Swimming Pool	2540 6708	Main pool & Training pool
Kennedy Town Swimming Pool	2817 7973	Secondary pool, Training pool & Jacuzzi
Morrison Hill Swimming Pool	2575 3028/ 2891 7335	Main pool & Training pool
Victoria Park Swimming Pool	2570 8347	Main pool & Multi-purpose pool
Island East Swimming Pool	2151 4082	Training pool, Leisure pool & Toddlers' pool

Siu Sai Wan Swimming Pool	3427 3341	Training pool
Lai Chi Kok Park Swimming Pool	2745 5234	Secondary pool
Kowloon Park Swimming Pool	2724 3577	Main pool, Training Pool (Level 1) & Training Pool (Level 2)
Tai Kok Tsui Swimming Pool	2393 1237	Leisure pool & Training pool
Kowloon Tsai Swimming Pool	2336 5790	Main pool
Ho Man Tin Swimming Pool	2715 0139	Leisure pool
Hammer Hill Road Swimming Pool	2350 6173	Leisure pool & Training pool
Morse Park Swimming Pool	2320 2023/ 2324 1795	Secondary pool
Kwun Tong Swimming Pool	2717 9022	Main pool & Training pool
Lam Tin Swimming Pool	2205 6535	Training pool & Teaching pool
Tung Chung Swimming Pool	2109 9107	Main pool
Tuen Mun Swimming Pool	2404 1918	Main pool & Training pool
Tuen Mun North West Swimming	2164 8355	Training pool, Leisure pool & Jacuzzi
Ping Shan Tin Shui Wai Swimming Pool	2856 2244	Training pool
Tin Sau Road Swimming Pool	2381 1433	Training pool & Jacuzzi
Tsing Yi Southwest Swimming Pool	2715 4202	Training pool
Shing Mun Valley Swimming Pool	2416 0522	Main pool
Hin Tin Swimming Pool	2607 3423	Main pool & Jacuzzi
Tung Cheong Street Swimming Pool	2691 2428/ 2691 2433	Training Pool, Teaching pool & Jacuzzi
Outdoor Swimming Pool	**Contact**	**Facilities**
Lai Chi Kok Park Swimming Pool	2745 5234	Main pool
Sham Shui Po Park Swimming Pool	2360 2329	Main pool
Yuen Long Swimming Pool	2475 0184	Main pool
Sha Tin Jockey Club Swimming Pool	2693 6613	Main pool
Tseung Kwan O Swimming Pool	2706 6767	Main pool
Fanling Swimming Pool	2675 6951	Main pool

- Please show the "Registration Card for People with Disabilities" to the staff of the swimming pool.
- Please browse the website of LCSD (www.lcsd.gov.hk) for details on opening hours of LCSD swimming pools.

7. Hong Kong Wetland Park, Agriculture, Fisheries and Conservation Department:

- Holders of Registration Card for People with Disabilities (PWD) and one accompanying carer (eligible visitors) can enjoy free admission to the Hong Kong Wetland Park (HKWP).
- Eligible visitors can redeem admission tokens upon presentation of the valid "Registration Card for People with Disabilities" to staff at the designated counter located at HKWP.
- HKWP opens from 10:00 a.m. to 5:00 p.m. (closed on Tuesdays, except public holidays). Ticket selling service is available from 9:30 a.m. to 4:00 p.m.
- HKWP has temporarily closed the exhibition galleries and some visitor facilities in the Visitor Centre for upgrading. Please refer to HKWP's website for the latest information before your visit: https://www.wetlandpark.gov.hk/en
- For enquiries, please contact HKWP's hotline at 3152 2666 during office hours (from 9:00 a.m. to 5:00 p.m.) or email info@wetlandpark.gov.hk

8. Enquiry:

For further information, please contact HKCSS by,
Tel: 2864 2934
Fax: 2864 2962
Email: reh@hkcss.org.hk

Remark:

People with Disabilities can be categorized into Intellectual Disabilities, Physically Disabilities, Hearing Impairment, Visually Impairment, Mental Illness, Autism, Visceral Disabilities, Attention Deficit/Hyperactivity Disorder, Specific Learning Difficulties and Speech Impairment.