

# 同行共創 共建社會

CO-CREATION FOR A BETTER SOCIETY

香港社會服務聯會(社聯)服務香港75年,經歷大半個世紀,憑藉幾代人努力,與社會各界共同建立了一個關愛互助的社會,也讓我們有能力應對時代的挑戰和掌握機遇。

目前社聯的機構會員數目超過500間,共聘用80,000多名員工,為全港市民服務。機構服務多元化,質素享譽國際,除了支援長者、殘疾人士、兒童和貧困家庭等弱勢社群,也針對人口高齡化、貧富懸殊及精神健康等問題提出具成效的方案。同時,機構著力發展創新服務,致力推動民、商、官三方合作,協助個人和家庭發揮潛能,創造社會價值。

機構會員2019/20的總經費約360億港元,來源包括政府資助、私人捐助,服務收費,更有4,300多位專業人士及公眾人士參與機構管治,確保機構善用資源,落實使命。

今後,社聯將從共創價值、培育人材和善用科技方面,繼續推動社會服務界精益求精,並以聚焦成效為發展策略,為香港市民和整體社會謀求福祉。

The Hong Kong Council of Social Service (HKCSS) has served Hong Kong for 75 years. Over these years, through dedicated efforts together with agency members and partners from various sectors, we have created a more caring and supportive city, and along the way, equipped ourselves to address challenges and embrace opportunities faced by society.

We currently have over 500 agency members with a staff of over 80,000 serving the people of Hong Kong. The quality of our diverse services is internationally renowned. Apart from supporting the disadvantaged such as the elderly, people with disabilities, children, and families affected by poverty, we provide effective solutions to address issues such as population aging, wealth disparity, and mental wellness. At the same time, we are committed to developing innovative services and promoting tripartite collaboration with the business sector and the government, to help individuals and families realize their full potential, and create social value.

Our Agency Members' annual funding in 2019/20 was about HK\$36 billion, including contributions by government funding, private donations, and service charges. We have over 4,300 professionals and members of the public participating in agencies' governance to ensure the best use of resources in achieving our mission.

Looking ahead, we will persevere in promoting excellence in the social service sector through co-creation, talent development, and technology enablement. Guided by an impact-driven strategy, we will continue to strive for the well-being of Hong Kong people and our society.

# 社聯機構會員概要 2021

## An Overview of HKCSS's Agency Members in 2021



香港社會服務機構數目 (截至2022年7月)

Number of social service organizations in Hong Kong (Up to July 2022)



機構註冊類別  
Legal form of registration

416 公司條例  
83% Company Ordinance

40 社團條例  
8% Societies Ordinance

47 香港法例  
9% Hong Kong Ordinances



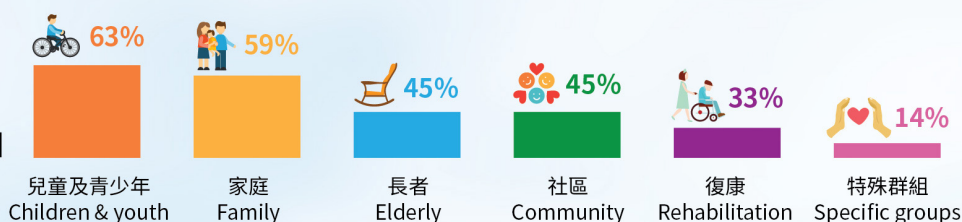
獲社會福利署恆常津助機構  
Organizations receiving regular funds from the Social Welfare Department



香港公益金會員機構  
Member agencies of The Community Chest of Hong Kong

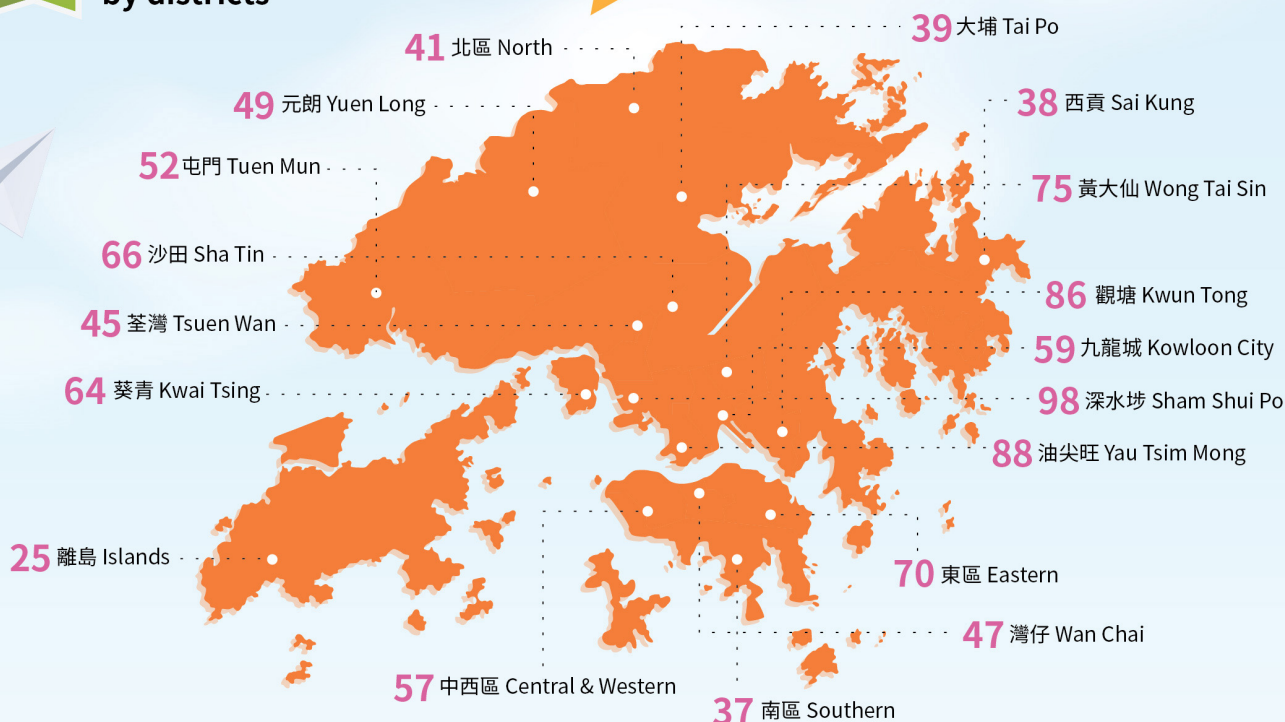


機構服務範圍  
Scope of services provided



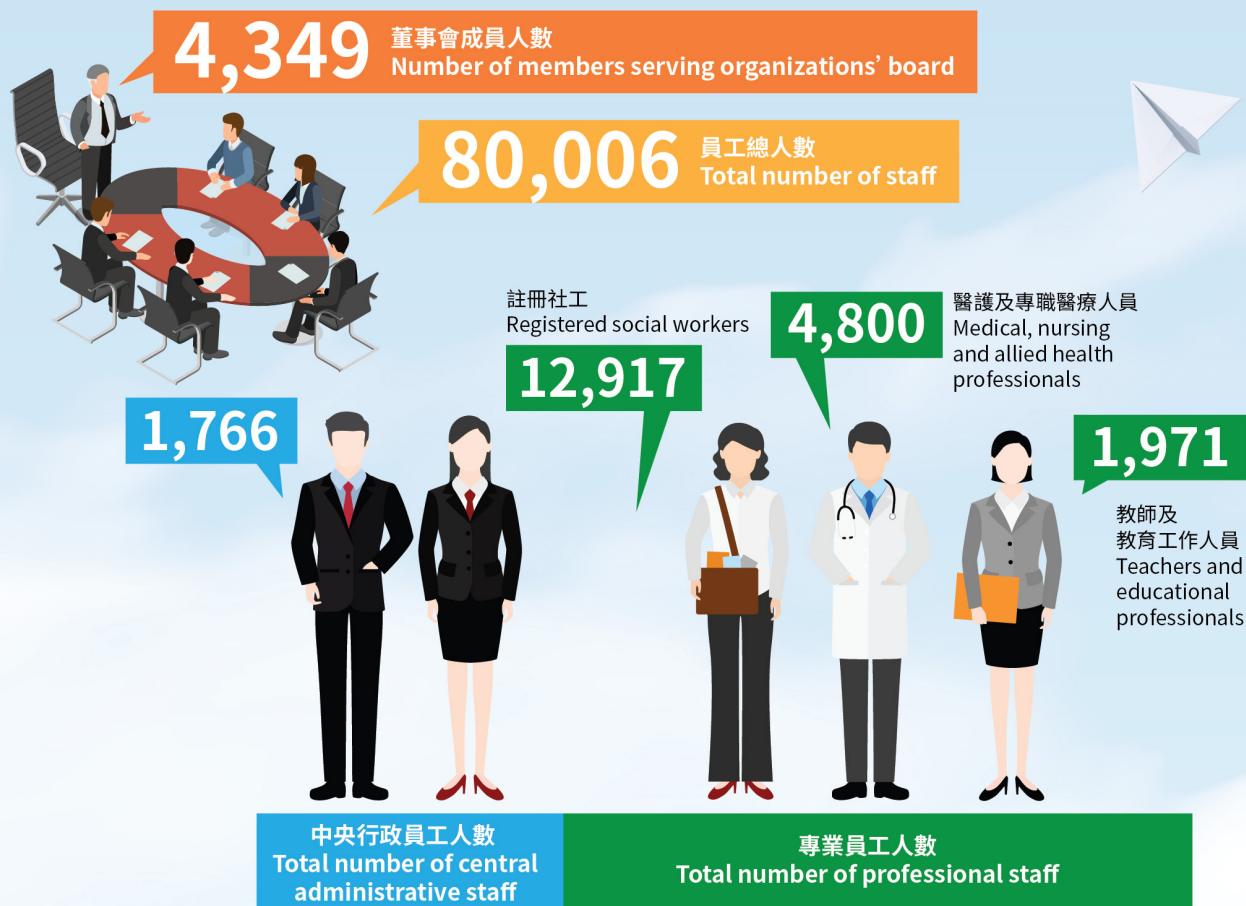
機構數目 - 按區域分佈  
Number of organizations by districts

共營運  
Operating 4,399 間服務中心  
service centers



■ 此項目計算於2020/21年度在某一地區中，有設立服務中心的機構數目。  
This item counts the number of organizations with service centers in a given district.

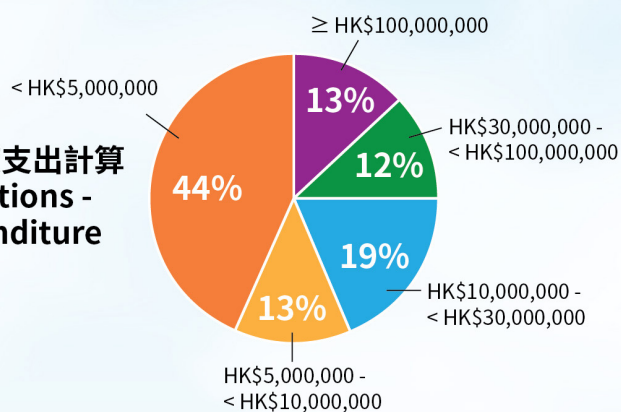




### 機構規模 - 按員工數目計算 Size of organizations - by staff number



### 機構規模 - 按年度支出計算 Size of organizations - by annual expenditure





機構2019/20年度總收入  
Total annual income of  
organizations for 2019/20

359億港元  
HK\$35.9 B

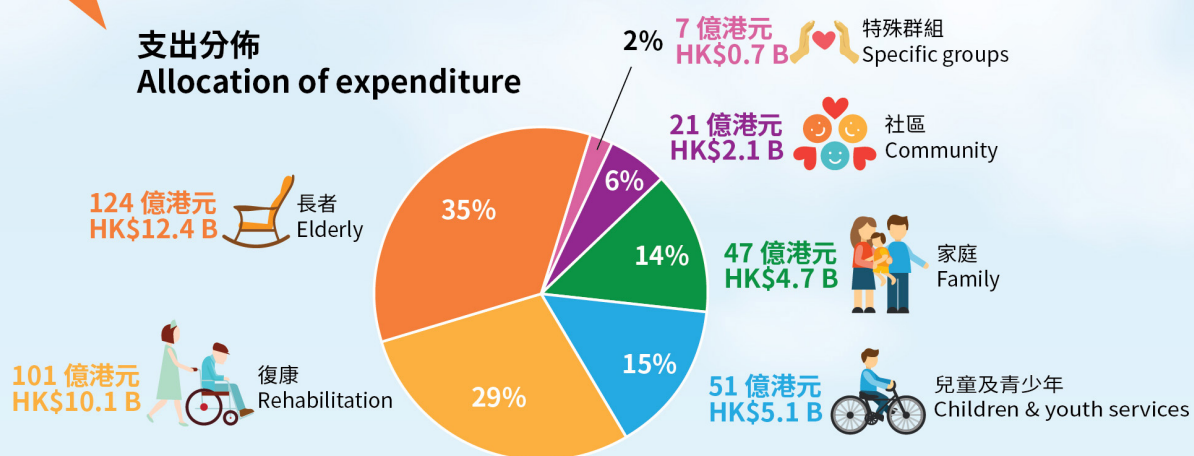
### 收入來源 Sources of funding



機構2019/20年度總支出  
Total annual expenditure of  
organizations for 2019/20

352 億港元  
HK\$35.2 B

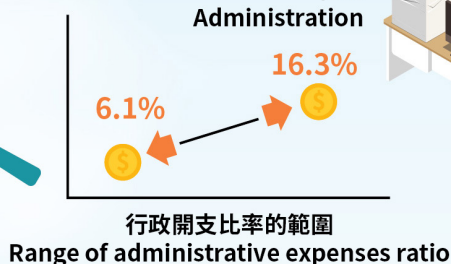
### 支出分佈 Allocation of expenditure



總機構盈餘  
Total surplus  
of organizations

7 億港元  
HK\$0.7 B

### 平均機構開支比率 Average organization expenses ratio



## 社會及民間資源 Social and Community Resources

574,832

義工總人數  
Total number of  
volunteers



711 間  
units

香港社會企業數目 (截止2022年4月)  
Number of social enterprises  
in Hong Kong (up to April 2022)



社會企業的社會使命  
(截止2022年4月)  
Social mission of  
social enterprises  
(up to April 2022)



57%



就業融合社會企業  
Work Integrated Social Enterprise

45%



促進社會共融  
Promote social inclusion

42%



滿足社會需要  
Serve unmet social needs

30%



推動可持續發展  
Promote sustainable development

21%



支援及為弱勢社群充權  
Support and empower disadvantaged and marginalized groups

12%

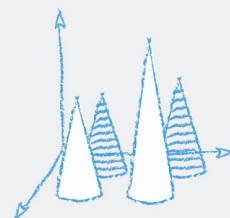


扶貧  
Poverty alleviation

9%



推廣公平貿易  
Advocate fair trading



商界展關懷  
caring company<sup>®</sup>

同心展關懷  
caring organisation<sup>®</sup>



4,156 間  
organizations

伙伴 - 商界展關懷/同心展關懷2021/2022機構數目  
Partnership - Number of caring companies  
/ caring organizations 2021/2022





## 信念 Value

社聯與機構會員共同信守社會的公義、公平，肯定人擁有天賦的權利，而社會有責任確保每個公民享有基本的社會和經濟資源，發揮潛能；個人亦有義務履行對家庭和社會的責任、自力更生、實現自我。

The Council and its Agency Members believe in social justice and equality, and the intrinsic rights of every individual. While society is obliged to provide individuals with the basic social and economic resources to develop their potentials, individuals in turn should carry out their responsibilities towards their families and society, to be self-reliant and to achieve self-actualization.



## 願景 Vision

社聯致力創造一個具影響力、彼此合作、靈活創新的社會服務界，為香港社會創造福祉。

To drive an impact-oriented, collaborative and innovative social service sector, for the well-being of the Hong Kong community.



## 定位 Position

社聯是由會員及跨界別持份者搭建和策動的平台，以促進香港市民福祉為目標，同行共創。

HKCSS serves as a collaboration and co-creation platform, powered by its members and multiple stakeholders within and outside the social service sector, with the objective of advancing the well-being of Hong Kong community.



香港灣仔軒尼詩道15號  
溫莎公爵社會服務大廈11至14樓  
11/F – 14/F, Duke of Windsor Social Service Building,  
15 Hennessy Road, Wanchai, Hong Kong



(852) 2864 2929



(852) 2865 4916



[council@hkcss.org.hk](mailto:council@hkcss.org.hk)



[www.hkcss.org.hk](http://www.hkcss.org.hk)

社聯已推出最新社會服務搜索平台，方便各持份者搜尋社會服務及個別機構資料，請瀏覽：

HKCSS has launched a new online platform for searching social services and information of our Agency Members, please visit:

<https://ngo.hkcss.org.hk/>



關於各圖像資訊的更多細節，請參閱：

For more details on the infographics, please refer to:

[https://www.hkcss.org.hk/upload/mls/NGO\\_overview\\_2021\\_20220816.pdf](https://www.hkcss.org.hk/upload/mls/NGO_overview_2021_20220816.pdf)

