# **Guidelines on use of Caring Company / Caring Organisation Logo**

Below are the rules to be followed when using the Caring Company / Caring Organisation Logo ("Logo"):

## A. Categories of Caring Company/Caring Organisation Logos

Type of Logo	First Awarded Year	Years Shown on Logo	
1. 20 Years plus Caring Company Logo / 20 Years plus Caring Organisation Logo			
years 商界展開懷 Caring company Avaded by the Horg Sup Cancel of South Service 信托自服務等負徵	2002/03	N/A	
	2003/04		
	2004/05		
2. 15 Years plus Caring Company Logo / 15 Years plus Caring Organisation Logo			
文 years で	2005/06	N/A	
	2006/07		
	2007/08		
	2008/09		
	2009/10		
3. 10 Years plus Caring Company Logo / 10 Years plus Caring Organisation Logo			
years	2010/11	N/A	
	2011/12		
	2012		
	2013/14		
	2014/15		
4. 5 Years plus Caring Company Logo / 5 Years plus Caring Organisation Logo			
years  商界展開懷  Caring company  Awarded by The Horg Kong Council of Social Service  香港社會服務聯會頒發  Awarded by The Horg Kong Council of Social Service  香港社會服務聯會頒發	2015/16	N/A	
	2016/17		
	2017/18		
	2018/19		
	2019/20		
5. A company/organisation awarded the Logo consecutively in the past 2-4 years			
<b>商界</b> 展關懷 <b>同心</b> 展關懷	2020/21	2020-24	
caring <b>company</b> 200024 caring <b>organisation</b>			
Awarded by The Hong Kong Council of Social Service  香港社會服務聯會頒發  **Awarded by The Hong Kong Council of Social Service  ***********************************			
	2021/22	2021-24	
Caring <b>company</b> 2021-24 caring <b>organisation</b>			
Awarded by The Hong Kong Council of Social Service 各走社會服務聯會頒發 音走社會服務聯會頒發			
<b>商界</b> 展閱懷 <b>同心</b> 展關懷	2022/23	2022-24	
caring company 202224 caring organisation			
Awarded by The Hong Kong Council of Social Service 名本社會服務聯會頒發 書港社會服務聯會頒發			

Type of Logo	First Awarded Year	Years Shown on Logo	
6. A company/organisation awarded the Logo for the first time			
商界展關懷 Caring company 2023/74 Awarded by The Hong Kong Council of Social Service 音速紅金服核聯金頒發	2023/24	2023/24	

## **B.** Effective Period

An awarded company/organisation is entitled to use the Logo from 1 March 2024 to 28 February 2025 (i.e. the effective period). If a company/organisation is not awarded after the effective period, it will have to cease using the logo and stop displaying the Caring Company / Caring Organisation Certificate immediately.

## C. Ways to Use the Logo

The Logo may be proportionately enlarged or reduced to fit the size of promotional materials. However, width of the Logo cannot be less than 1 inch (i.e. 2.54cm). Alteration of the design and font of the Logo is also not allowed. No parts of the Logo, including the year, the written texts,  $^{\circ}$  and the design, may be separated from the Logo. Please note that awarded years will not be shown on 5+/10+/15+/20+ Logos.





Applicable usages of the Logo:

- 1. Company name card
- 2. Letter Head and Envelope
- 3. Web Page
- 4. Publicity or Advertising Materials / Recruitment Advertisement
- 5. Stationery, souvenir
- 6. Publication, document, shop display

## D. Principles governing the correct use of Caring Company / Caring Organisation Logos:

- 1. When using the Caring Company / Caring Organisation Logo, the awarded company / organisation must display along with the Logo its company / organisation's full or short name or its own company / organisation Logo. The awarded company/organisation may not, without prior written consent from the Hong Kong Council of Social Service (HKCSS), use the Logo solely in the name of its branches, other business names and / or brands. The company's / organisation's full or short name or its company / organisation logo must be more prominent than the Caring Company / Caring Organisation Logo. The suggested ratio is: the Caring Company / Caring Organisation Logo is less than 60% of the size of the awarded company / organisation's full or short name or its own company / organisation logo, or must not be larger than other awards and accreditation logos appearing in the same advertising or promotional material.
- 2. The display of the Logo by an awarded company / organisation in any circumstance only indicates that it has reached a certain target in fulfilling its corporate social responsibilities; it does not indicate that the company's / organisation's products and / or services are endorsed by HKCSS. The company / organisation is also not allowed to use the Logo to express or imply that its products and / or services are endorsed or supplied by HKCSS. The contents of a company's / organisation's advertising and promotional material (including web page, products / services / business advertisement) bearing the Caring Company / Caring Organisation Logo must be lawful, healthy, wholesome, honest, truthful, and must not contain any defamatory, discriminatory or offensive content.
- 3. Besides displaying the Caring Company / Caring Organisation Logo, the awarded company /o rganisation may provide information of the award by words, e.g. "Our company was awarded the Caring Company Logo by the Hong Kong Council of Social Service in 2023/24."
- 4. If the awarded company operates as member of a group or a holding company, its affiliated companies (including its parent company, subsidiaries and other related companies) may not concurrently use the Caring Company / Caring Organisation Logo this is to align with the principle set forth in the Caring Company / Caring Organisation Nomination Form that holding companies and their subsidiaries must be independently nominated by nominating organisations.
- 5. Awarded companies / organisations must email the layout of promotion materials using the Logo to <a href="mailto:caringcompany@hkcss.org.hk">caringcompany@hkcss.org.hk</a> for review and record. Such promotion materials can be publicly used only after obtaining approval from HKCSS. In the review process, HKCSS may require the company / organisation to alter and / or delete any representation in which the Caring Company / Caring Organisation Logo is displayed. As the review takes no less than five working days, companies / organisations are advised to allow time for possible alteration.
- 6. HKCSS reserves the right to revoke the use of the Logo by any awarded company / organisation which has been convicted of any criminal offence within or outside Hong Kong, or has been

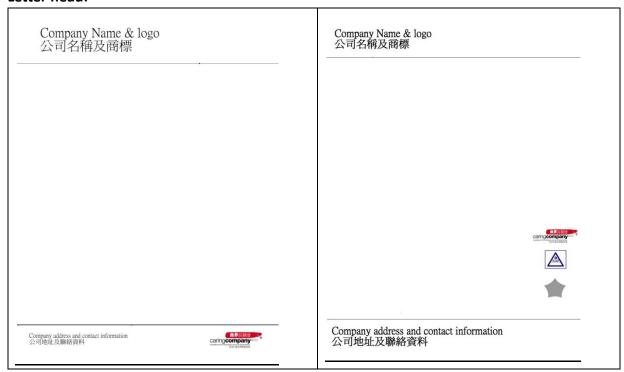
Last revision date: 15 February 2024 P.3

found by any relevant statutory body and / or government agency to be responsible for breach of social, moral and / or professional responsibility, or for breach of trust to customers or employing unscrupulous means to promote sale of its products and/or services during the period of using the Logo.

- 7. HKCSS may issue a warning to or even disqualify a company / organisation from using the Caring Company / Caring Organisation Logo if it is judged by the Caring Company Steering Committee to have breached trust or violated social, moral and / or professional responsibility during the period of using the Logo.
- 8. HKCSS may in its sole and discretion decide whether an awarded company's / organisation's use of the Caring Company / Caring Organisation Logo has violated these Guidelines, and may at any time demand the awarded company / organisation stop or alter its use of the Logo. Interpretation by HKCSS on the provisions of these Guidelines shall be final and conclusive. In case of dispute, HKCSS has the authority to make final and binding decisions.
- 9. The Caring Company /C aring Organisation Logo is not recommended for email footers.
- 10. For any questions on the Guidelines on Logo use, please call 2864-2966, or email <a href="mailto:caringcompany@hkcss.org.hk">caringcompany@hkcss.org.hk</a> to contact the Caring Company Scheme.

The followings are some examples showing the use and positioning of Caring Company / Caring Organisation Logos:

### Letter head:



## **Envelope:**



## **Business Card:**



### **Recruitment Advertisement:**





### Others:



## Web Page:



