Guidelines on use of Caring Company/Caring Organisation Logos

How to correctly use Caring Company/Caring Organisation Logos?

Caring Companies and Caring Organisations put their cares of society into action and serve as role models in fulfilling corporate and social responsibilities. It is most important that Caring Company/Caring Organisation Logos are used correctly.

Below are rules to be followed when using the Caring Company/Caring Organisation Logos (which may hereafter collectively referred to as "Logos" in short):

A. Caring Company/Caring Organisation Logos must be used in the following ways:

Type of Logo	Year Logo First Awarded	Years Shown on Logo	
1. 20 Years plus Caring Company Logo / 15 Years plus Caring Organisation Logo format:			
years 商界展開懷 Caring Company Averded by The thong King Couried of Social Service 香港社會服務審會需發 Averded by The thong King Couried of Social Service 香港社會服務審會需發	2002/03 2003/04		
2. 15 Years plus Caring Company Logo / 15 Years plus Caring Organisation Logo format:			
文 years	2004/05 2005/06 2006/07 2007/08 2008/09		
3. 10 Years plus Caring Company Logo / 10 Years plus Caring Organisation Logo format:			
years 南界展開懷 CaringCompany Awarded by The Hors Kong Council of Social Service 高港社會風熱聯會網察	2009/10 2010/11 2011/12 2012 2013/14		
4. 5 Years plus Caring Company Logo / 5 Years plus Caring Organisation Logo format:			
years 南界展開懷 Caring company Awarded by The Horg Kong Counct of Social Service 音港社會服務書會消費 Awarded by The Horg Kong Counct of Social Service 音港社會服務書會消費	2014/15 2015/16 2016/17 2017/18 2018/19		
5. A company/organisation awarded the Logo consecutively in the past 2-4 years should use it along with a sign showing the award-winning years, as follows:			
商界展關懷 CaringCompany One Hong Korg Council of Social Service 普港社會服務聯會頒發 Awarded by The Hong Korg Council of Social Service 普港社會服務聯會頒發	2019/20	2019-23	

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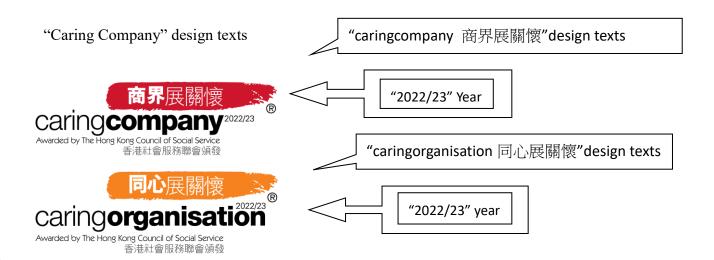
商界展開懷 © Caring Company 2020-23 Awarded by The Hors Kong Council of Social Service 音起音像飛器會演發	2020/21	2020-23	
商界展開懷 Caring Company Caring Organisation Awarded by The Horg Korg Cound of Social Service 香港社會服務聯會頒發	2021/22	2021-23	
6. A company/organisation awarded the Logo for the first time should use it along with a sign showing			
the award year, as follows:			
商界展閣懷 Caring company 2022/23 Awarded by The Horg Korg Counci of Social Service 音混社會服務聯會頒發	2022/23	2022/23	

B. Effective Period for Use of Logos

An awarded company/organisation may use the Logo from 1 March 2023 to 29 February 2024. If a company/organisation does not win a new award after the effective period, it must immediately stop using the Logo and displaying the Caring Company Certificate before 1 March 2024.

C. Ways to Use the Logos

The Logo may be proportionately enlarged or reduced to fit the size of the advertising and promotional material, but alteration of the design and font of the Logo is <u>not allowed</u>. No parts of the Logo, including the year, the written texts, ® and the design, may be separated from the Logo. However, if the width of the Logo is less than 1 inch, the words "Awarded by The Hong Kong Council of Social Service" at the bottom of the Logo may be omitted.



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Where the awarded company/organisation may use the Logo:

- 1. Company name card
- 2. Letter Head and Envelope
- 3. Web Page
- 4. Publicity or Advertising Materials /Recruitment Advertisement
- 5. Stationery, souvenir
- 6. Publication, document, shop display

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D. Principles governing the correct use of Caring Company/Caring Organisation Logos:

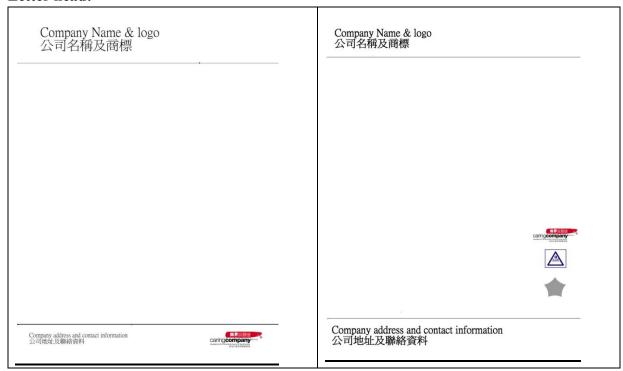
- 1. When using the Caring Company/Caring Organisation Logo, the awarded company/organisation must display along with the Logo its company / organisation's full or short name or its own company / organisation Logo. The awarded company/organisation may not, without prior written consent from the Hong Kong Council of Social Service (HKCSS), use the Logo solely in the name of its branches, other business names and/or brands. The company's/organisation's full or short name or its company / organisation logo must be more prominent than the Caring Company/Caring Organisation Logo: The suggested ratio is: the Caring Company/Caring Organisation Logo must be less than 60% of the size of the awarded company / organisation's full or short name or its own company / organisation logo, or must not be larger than other awards and accreditation logos appearing in the same advertising or promotional material.
- 2. The display of the Logo by an awarded company/organisation in any circumstance only indicates that it has reached a certain target in fulfilling its corporate social responsibilities; it does not indicate that the company's/organisation's products and/or services are endorsed by HKCSS. The company/organisation also may not use the Logo to express or imply that its products and/or services are endorsed or supplied by HKCSS. The contents of a company's/organisation's advertising and promotional material (including web page, products/services/ business advertisement) bearing the Caring Company/Caring Organisation Logo must be lawful, healthy, wholesome, honest, truthful, and must not contain any defamatory, discriminatory or offensive content.
- 3. Besides displaying the Caring Company/Caring Organisation Logo, the awarded company/organisation may provide information of the award by words, e.g. "In 2021/22 our company was awarded the Caring Company/Caring Organisation Logo by the Hong Kong Council of Social Service."
- 4. If the awarded company operates as member of a group or a holding company, its affiliated companies (including its parent company, subsidiaries and other related companies) may not concurrently use the Caring Company/Caring Organisation Logo this is to align with the principle set forth in the Caring Company/Caring Organisation Nomination Form that holding companies and their subsidiaries must be independently nominated by nominating organisations.
- 5. Awarded companies/organisations must email samples of product or service advertisements using the Logo to caringcompany@hkcss.org.hk for HKCSS' review and record. Such advertising or publicity materials may only be publicly used after obtaining HKCSS' approval. In the review process, HKCSS may require the company/organisation to alter and/or delete any representation in which the Caring Company/Caring Organisation Logo is displayed. As the review takes no less than five working days, companies/organisations are advised to allow time for possible alteration.
- 6. HKCSS reserves the right to revoke the use of the Logo by any awarded company/organisation which has been convicted of any criminal offence within or outside Hong Kong, or has been found

by any relevant statutory body and/or government agency to be responsible for breach of social, moral and/or professional responsibility, or for breach of trust to customers or employing unscrupulous means to promote sale of its products and/or services during the period of using the Logo.

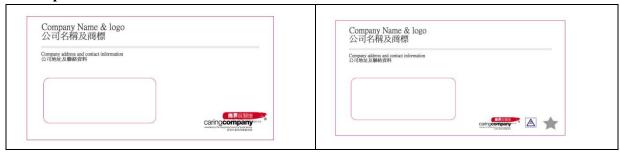
- 7. HKCSS may issue a warning to or even disqualify a company/organisation from using the Caring Company/Caring Organisation Logo if it is judged by the Caring Company Steering Committee to have breached trust or violated social, moral and/or professional responsibility during the period of using the Logo.
- 8. HKCSS may in its sole and discretion decide whether an awarded company's/organisation's use of the Caring Company/Caring Organisation Logo has violated these Guidelines, and may at any time demand the awarded company/organisation stop or alter its use of the Logo. HKCSS' interpretation on the provisions of these Guidelines shall be final and conclusive. In case of dispute, HKCSS has the authority to make final and binding decisions.
- 9. The Caring Company/Caring Organisation Logo is not recommended for email footers.
- 10. For inquiry on the Guidelines on Logo use, please call 2864-2966, or email <u>caringcompany@hkcss.org.hk</u> to contact staff members of the Caring Company Scheme.

Following are examples showing use and positioning of Caring Company/Caring Organisation Logos:

Letter head:



Envelope:



Business Card:



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Recruitment Advertisement:





Others:



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Web Page:





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