

The Hong Kong Council of Social Service
Standing Committee on Service Development
(2019-2020)

5th Meeting Minutes

Date: 14 July 2020 (Tue)

Time: 2:30 pm

Online meeting: Zoom

Present

Ms. Yvonne CHAK (Chairperson)	Hong Kong Christian Service
Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
Ms. CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service-HK
Ms. CHAN Siu Lai	The Salvation Army
Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
Mr. CHU Muk Wah, Daniel	Yang Memorial Methodist Social Service
Ms. MA Lai Wah, Anka	The Free Methodist Church of Hong Kong
Mr. CHAN Man Ho, Wilson	The Hong Kong Federation of Youth Groups / Rep of SC (CY)
Mr. NG Ting Shan	Care for the Elderly Association Limited / Rep of SC (ELD)
Ms. WONG HO Kit Yuk, Winnie	The Hong Kong Society for the Deaf / Rep of SC (Rehab)
Ms. LAM Yee Wan, Eliza	Caritas-Hong Kong / Rep of SC (FC)

In-attendance

Mr. Raymond LAI	The Hong Kong Council of Social Service
Mr. Moses MUI	The Hong Kong Council of Social Service
Mr. KUO Chun Chuen	The Hong Kong Council of Social Service
Ms. Karen Yiu	The Hong Kong Council of Social Service
Mr. John Fung (for agenda item 3)	The Hong Kong Council of Social Service
Ms. Grace CHAN (for agenda item 3)	The Hong Kong Council of Social Service
Ms. Teresa SO (Recorder)	The Hong Kong Council of Social Service

Apology

Ms. CHOW Mee Tim (Vice-chairperson)	Hong Kong Sheng Kung Hui Welfare Council Limited
Ms. LAW Mei Chun, Vivian	Evangelical Free Church of China- Evangel Children's Home
Ms. LI Yi Man, Morocco	Richmond Fellowship of Hong Kong
Mr. SUI Wai Keung, Stephen	Co-opted Member
Mr. LING Kar Kan	Co-opted Member
Ms. Rachel SZETO	The Hong Kong Council of Social Service

(1) Confirmation of minutes of the last meeting

The minutes of the meeting was confirmed without any amendment.

(2) Matters arising

(2.1) WAPS 2020

It was to report that the WAPS 2020 Exercise was organized by video conferencing on 15 May with a record breaking number of over 780 participants this year. The full proposal of WAPS 2020 was submitted to Social Welfare Department and uploaded to the WAPS website. An online evaluation was conducted in June with 244 responses which focused on the feedback to the program and recommendations for next year. The respondents satisfied with the program arrangement, particularly for the effort to overcome challenges to successfully bring the Exercise online. They also recommended to organize the event by hybrid mode or video conferencing that should be further reviewed the feasibility and effectiveness of the online mode for the Exercise in future. However, some views indicated that exchange of views were difficult due to large number of participants and online mode. An informal sharing session with SWD will be held on 21 July to follow-up the event and explore the direction & arrangement for next round of WAPS.

(2.2) Anti-epidemic measures and welfare support in combating the epidemic

The notice of special arrangements for subsidized welfare services and services of Social Welfare Department was announced on 14 July. Some service types of subsidized units would suspend or provide limited services. Many programs and events were cancelled, postponed or changed to online mode. NGOs also adopted different kinds of infection control measures, including work from home arrangement for staff. Some members concerned that SWD would continue to adopt a flexible approach in implementing SPMS or not in 2020/21. Sharing of experience to deal with COVID-19 epidemic was also recommended.

Members also observed that tele-practicing and application of Gerontech were adopted gradually in service delivery under pandemic in the past few months. Some people with disabilities were difficult to adopt due to lack of equipment to fit for their disabilities. They concerned any support provided to NGOs from SWD, particularly the infrastructure set up (such as IT equipment, internet data, software platform etc.) for operators and service users. To facilitate the sharing of experience on tele-practicing for rehabilitation training at home, a webinar would be organized by HKCSS on 21/7.

(2.3) Best Practice Award 2021

A new Organizing Committee would be set up to steer and organize the 10th Best Practice Award in 2021. For the membership of the Committee, Yvonne Chak would be the chairperson and Kar Kan Ling accepted to be the member. The other membership would be confirmed soon.

(3) Sharing of Innovation and Technology for Ageing

The development of the pilot project of gerontechnology equipment rental service for home users was shared in the meeting. The major target group of this pilot project is the elder people living in Sha Tin district, particularly the elderly with dementia or stroke as well as elderly discharged from hospital after treatment. Affordable level of fee charging and sustainable business model would be explored and development in the project. The new service delivery model for the medical-social collaboration and rehabilitation training at home would be expected to facilitate the ageing in place in the long run.

The 2020 Gerontech and Innovation Expo cum Summit (GIES) would be planned to organize at Hong Kong Convention and Exhibition Center in November. It is a flagship event jointly organized by HKCSS and the Government aimed at promoting the application of technology and innovative ways to improve the quality of life of elderly and people with disabilities as well as their carers in Hong Kong. In this year, around 90 exhibitors have agreed to join the exhibition to showcase their latest innovative products. The planning and arrangement of the event would be under review according to the pandemic situation

(4) Sharing of Persons with Disabilities and Rehabilitation Program Plan (RPP)

The final report of Persons with Disabilities and Rehabilitation Program Plan (RPP) was published by the Rehabilitation Advisory Committee in June. The strategic directions and recommendations in RPP were accepted by the Government. The vision of RPP is to recognize the diversified developmental needs of persons with disabilities, respect the autonomy and independence of persons with disabilities, establish a disability inclusive society that enables persons with disabilities to develop their capabilities, as well as to unleash their potential and contribute to society. 4 strategic directions were proposed as below:

- Strategic Direction 1
 - Provide timely and appropriate support to equip persons with disabilities with the ability to cope with changes at different stages during their lifespan

- Strategic Direction 2
 - Enhance community care services to enable persons with disabilities and their families living in the community to obtain necessary support, and be admitted to residential care homes as soon as possible when in need
- Strategic Direction 3
 - Promote disability inclusive culture, facilitate accessible environment, transportation and access to information so that persons with disabilities can fully participate in social life.
- Strategic Direction 4
 - Ensure sustainable development of diversified services for persons with disabilities in response to the changing needs.

Some members raised concerns and made suggestions as follows:

- Strengthen the pre-school rehabilitation services assessment so as to provide training and treatment for children with special needs and their families promptly
- Concern the detailed plan of the future three-tier community support service support model for people with disabilities with mild, moderate and intensive care needs
- Review the manpower strength and notional staffing of rehabilitation services
- Advocate case management to strength the holistic support of people with disabilities
- Recommend HKCSS to follow-up and monitor the implementation of RPP

(5) Progress

(5.1) Task group on Manpower Shortage

The briefing of the manpower survey 2019 was postponed and meeting with SWD to follow-up was still pending due to COVID-19 epidemic.

(5.2) Task group on Carer Policy

The framework of Care Policy was deliberated and initially developed. The vision, strategic goals, target groups and initiatives were proposed to advocate a comprehensive support to carer as well as a carer friendly society. The task group planned to meet with the research team of LWB to exchange views of sector's concerns and suggestions in August.

(5.3) Task group on Welfare Premises

As the implementation of the Special Site Scheme was behind schedule, the task group planned to meet with SWD to follow-up and discuss possible solutions. On the other hand, task group considered to organize sharing sessions to promote the exchange of experience and knowledge as well as to strengthen the agency capacity to implement redevelopment project.

(6) For Information

(6.1) Progress Report

The progress reports of service teams were tabled for information without comment received

(7) A.O.B.

Hong Kong Physiotherapy Association (HKPA) invited NGOs to submit articles to the News Bulletin Physiotherapy. It aims to enable mutual understanding and interaction between NGOs and the physiotherapy profession for the development of collaborative relationship.

(8) Date of next meeting and proposed meeting schedule for 2020/21

15 September 2020 (Tue), 2:30pm

Adopted by: _____
(Chairperson)

Date: _____