

The Hong Kong Council of Social Service
Standing Committee on Service Development

(2019-2020)

4th Meeting Minutes

Date: 12 May 2020 (Tue)

Time: 2:30 pm

Online meeting: Zoom

Present

Ms. Yvonne CHAK (Chairperson)	Hong Kong Christian Service
Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
Ms. CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service-HK
Ms. LAW Mei Chun, Vivian	Evangelical Free Church of China- Evangelical Children's Home
Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
Mr. CHU Muk Wah, Daniel	Yang Memorial Methodist Social Service
Ms. LI Yi Man, Moroco	Richmond Fellowship of Hong Kong
Ms. MA Lai Wah, Anka	The Free Methodist Church of Hong Kong
Mr. CHAN Man Ho, Wilson	The Hong Kong Federation of Youth Groups / Rep of SC (CY)
Mr. NG Ting Shan	Care for the Elderly Association Limited / Rep of SC (ELD)
Ms. WONG HO Kit Yuk, Winnie	The Hong Kong Society for the Deaf / Rep of SC (Rehab)
Ms. LAM Yee Wan, Eliza	Caritas-Hong Kong / Rep of SC (FC)
Mr. SUI Wai Keung, Stephen	Co-opted Member
Mr. LING Kar Kan	Co-opted Member

In-attendance

Mr. Raymond LAI	The Hong Kong Council of Social Service
Mr. Moses MUI	The Hong Kong Council of Social Service
Mr. KUO Chun Chuen	The Hong Kong Council of Social Service
Ms. Rachel SZETO	The Hong Kong Council of Social Service
Ms. Teresa SO (Recorder)	The Hong Kong Council of Social Service

Apology

Ms. CHOW Mee Tim (Vice-chairperson)	Hong Kong Sheng Kung Hui Welfare Council Limited
Ms. Karen Yiu	The Hong Kong Council of Social Service
Ms. CHAN Siu Lai	The Salvation Army

1 Confirmation of minutes of the last meeting

Minutes were confirmed without any amendment.

2 Matters arising

2.1 Manpower shortage

The proposal of the “Pilot Scheme for the Elderly and Middle-aged in Care Services” (「中高年護理服務就業試驗計劃」) was submitted to the Social Welfare Department. The Government will have an initial response to the proposal in June. Members shared the following views:

- 2.1.1 Continue to appeal SWD to provide additional support to welfare sector in solving manpower shortage problem;
- 2.1.2 Consider to organize job fair for caring job matching in welfare sector;
- 2.1.3 Recommended to follow-up the discussion in the coming meeting of the Task Group on Manpower Shortage

2.2 Response to the social unrests

The Time to Heal project plays an important role in dealing with the mental health problems among youths and other service users. A number of workshops have been organized to address on the mental health of people due to the impact of social unrest and coronavirus pandemic.

2.3 Best Practice Award 2021

The evaluation meeting of the Organizing Committee of Best Practice Award 2019 has been held. The recommendations were as below:

- Facilitate the social innovation in service delivery to address on social needs
- Advocate the use of technology
- Engage small NGOs to join the Scheme
- Review the marking scheme and screening mechanism
- Expand the scope of members in organizing committee

3 For discussion

3.1 Anti-epidemic measures and welfare support in combating the epidemic

The progress of the Campaign was updated in the meeting. A survey with the focus on “The quality of life of the disadvantaged under the epidemic” was conducted from 10 to 31 March 2020, with over 5,900 service users interviewed. The survey focused on four aspects: employment, child care and study, social interaction or mental health as well as the accessibility to health care and social services. The survey findings and recommendations were highlighted

Employment Support:

- To create temporary job for the unemployed and focus on caring posts in elderly and rehabilitation services
- To establish an unemployment assistance for the unemployed

Primary Healthcare

- To speed up the establishment of district healthcare centers and community healthcare stations at 18 districts.
- To facilitate the telehealth practice in welfare sector.
- To strengthen the mental healthcare support and community education

Members also raised concerns regarding the progress of service resumption:

- Expect SWD to provide clear guidelines for NGOs to prepare the service resumption
- Cover those interest class tutors from non-subsided services to entitle the one-off allowance from the Anti-epidemic Fund
- Provide sufficient infection control and protective equipment to NGOs when they return to work.
- Provide clear definition of the entitlement for Employment Support Scheme.
- Aware of the growing tensions between family members due to the suspension of school and work and suggest the Integrated Community Centre for Mental Wellness (ICCMW) promoting mental health in the community.

3.2 WAPS 2020

The WAPS 2020 will be held on 15 May 2020. The event will be changed to online mode due to the infection prevention and control measures for the spread of COVID-19 epidemic. Over 700 participants had enrolled this year, including around 630 NGO staff and 120 government officials. The program rundown and the

arrangement were introduced in the meeting. Two papers (建立照顧者為本的照顧者政策，改善及恆常化照顧者津貼 and 加強整體規劃和措施，吸引及挽留基層護理及專職醫療人員) were shared with members in the meeting.

Members also discussed the division of work for questioning during the keynote speech session and breakout session:

- Carer Support: CHAN Siu Lai
- Residential Youth Services: Vivian LAW
- Manpower Shortage: Yvonne CHAK
- Elderly issues: NG Ting Shan

4 For Information

4.1 Progress report

The progress reports of service teams were prepared for information.

5 A.O.B

Nil.

6 Date of next meeting and proposed meeting schedule for 2020/21

No. of meeting	Date
5.	14 July 2020 (Tue) , 2:30pm
6.	15 September 2020 (Tue) , 2:30pm

Adopted by: _____

(Chairperson)

Date: _____