

**The Hong Kong Council of Social Service**  
**Standing Committee on Service Development**  
**(2020-2021)**

**3<sup>rd</sup> Meeting Minutes**

Date: 17 March 2020 (Tue)

Time: 2:30 pm

Online meeting: Zoom

**Present**

Ms. Yvonne CHAK (Chairperson)	Hong Kong Christian Service
Ms. CHAN Siu Lai	The Salvation Army
Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
Ms. CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service-HK
Ms. LAW Mei Chun, Vivian	Evangelical Free Church of China- Evangel Children’s Home
Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
Mr. CHU Muk Wah, Daniel	Yang Memorial Methodist Social Service
Ms. LI Yi Man, Moroco	Richmond Fellowship of Hong Kong
Ms. MA Lai Wah, Anka	The Free Methodist Church of Hong Kong
Mr. NG Ting Shan	Care for the Elderly Association Limited / Rep of SC (ELD)
Ms. WONG HO Kit Yuk, Winnie	The Hong Kong Society for the Deaf / Rep of SC (Rehab)
Ms. LAM Yee Wan, Eliza	Caritas-Hong Kong / Rep of SC (FC)
Mr. SUI Wai Keung, Stephen	Co-opted Member

**In-attendance**

Mr. Raymond LAI	The Hong Kong Council of Social Service
Ms. Dora NGAN	The Hong Kong Council of Social Service
Mr. Moses MUI	The Hong Kong Council of Social Service
Mr. KUO Chun Chuen	The Hong Kong Council of Social Service
Ms. Rachel SZETO	The Hong Kong Council of Social Service
Ms. Teresa SO (Recorder)	The Hong Kong Council of Social Service

**Apology**

Ms. CHOW Mee Tim (Vice-chairperson)	Hong Kong Sheng Kung Hui Welfare Council Limited
Mr. CHAN Man Ho, Wilson	The Hong Kong Federation of Youth Groups / Rep of SC (CY)
Mr. LING Kar Kan	Co-opted Member

## **1 Confirmation of minutes of the last meeting**

Minutes were confirmed without any amendment.

## **2 Matters arising**

### **2.1 Manpower shortage**

The sharing session of the Manpower Shortage Survey was scheduled in early May. The report will share with NGOs after the sharing. Besides, some recommendations were raised by members of the Manpower Shortage Task Group, including the Pilot Scheme for the Elderly and Middle-aged in Care Services (「中高年護理服務就業試驗計劃」) and refining the “First-Hire-Then-Train” Scheme. The unemployment rate increased due to the COVID-19 infection, members agreed that it was the right time to introduce the Pilot Scheme so as to hire unemployed to serve in care service industry. Raymond also highlighted that a joint meeting with SWD and HKCSS is scheduled on 24 March. Concerns and recommendations will be expressed to the SWD in the meeting.

### **2.2 Response to the social incidents**

The welfare sector forum has been held on 16 January so as to consolidate the experience on welfare support for people affected by recent social incidents and explore the direction of future actions. The Time to Heal Project still provides supports to people in need. The project had received 170 applications for Emergency Psychological/ Psychiatric Support in early March. Besides, 25 sessions of capacity building programs were organized, on varying topics ranging from adaptation of non-violent communications to public relations strategy for schools, legal knowledge, fostering cross-generation dialogues. Furthermore, the hotline of Time to Heal has been further promoted to the public since early March. To enhance our reach to the target, a video for promotion was to be produced. It was expected to be launched in late March.

### **2.3 Business plan 2020/21**

Raymond presented the 2020-2021 core business plans of the HKCSS. The Council and related committees and task groups will work on critical issues such as Carer Policy, Manpower Shortage in care service, anti-epidemic, etc. The Council and the other sectors will join hands together to facilitate the social development.

## **3 For discussion**

### **3.1 Anti-epidemic measures and welfare support in combating the epidemic**

To prevent the spread of the Covid-19 in the community, the Council and over 350

NGOs have distributed disinfectant packs (masks, hand sanitizer and information card) to vulnerable families and individuals. A portal was established for sharing of knowledge and information. People can find useful information such as mental health support and how to prevent infectious diseases. People can donate anti-epidemic materials to people in need through social welfare organizations and charitable organizations by using the platform.

As the situation of coronavirus infection developed, the demand for protective gears such as masks and isolation gowns has drastically increased in recent days. The Joint Associations (三會一方) will meet the representatives of the SWD on 24 March so as to request the government to provide sufficient protective resources to NGOs and assist in resuming services. Besides, classes of all schools were further suspended, so parents have to spend more time and effort to take care of their children. Therefore, some members suggested that the SWD should extend child care service so as to provide social support and decreasing parenting stress.

Unemployment rate is increasing because of the threat of the coronavirus infection. Some members suggested that the Government employ young people as “Young Ambassador” to serve the community such as helping NGOs to deliver care packs and visit the elderly. Some members also concerned the mental health problem in the community and the stress on caring duties and relationship in family. SWD should provide allowance to solve economic hardship and strengthen family bonding.

#### **4 For Information**

##### **4.1 Progress report**

The progress reports of service teams were prepared for information. Moses particularly highlighted the Roundtable on Promoting Community Work Approach to Community Carer Support Service. The third roundtable of community work series was held on March 5, 2020. About 20 participants from community work, elderly care, and rehabilitation services have joined.

##### **4.2 Budget Speech 2020**

Raymond highlighted HKCSS’s response to the 2020 Budget Speech, including the cash allowance scheme, employment support to the unemployed, supporting Non-subsided NGOs and providing soft meals to elderly persons with swallowing difficulties.

##### **4.3 WAPS 2020**

The WAPS 2020 will be held on 15 May 2020 and it will be conducted by using

ZOOM because of infection control. A concern list was drafted and presented to members in the meeting. Members suggested that we should emphasize the problems which were caused by the coronavirus such as unemployment and mental health.

#### **4.4 Best Practice Award 2021**

The evaluation meeting of Best Practice Award 2019 has been held on 26 February 2020. Members of the Organizing Committee agreed to postpone the sharing session to July or August because of the pandemic. Members also contributed different recommendations to the 2021 Best Practice Awards such as using online platform for application and award presentation, encouraging more small-size NGOs to enroll, refining the enrollment process and grading standard, inviting professional who has a specialized background in social media as a committee member. In addition, Yvonne Chak will be the Chairperson of the Best Practice Award 2021.

#### **5 A.O.B**

Nil.

#### **6 Date of next meeting and proposed meeting schedule for 2020/21**

<b>No. of meeting</b>	<b>Date</b>
5.	14 July 2020 (Tue) , 2:30pm
6.	15 September 2020 (Tue) , 2:30pm

Adopted by: \_\_\_\_\_  
(Chairperson)

Date: \_\_\_\_\_