

The Hong Kong Council of Social Service
Standing Committee on Service Development
(2020-2021)

2nd Meeting Minutes

Date: 14 January 2020 (Tue)
Time: 2:30 pm
Venue: Room 1410, the Duke of Windsor Social Service Building

Present

Ms. Yvonne CHAK (Chairperson)	Hong Kong Christian Service
Ms. CHOW Mee Tim (Vice-chairperson)	Hong Kong Sheng Kung Hui Welfare Council Limited
Ms. CHAN Siu Lai	The Salvation Army
Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
Ms. CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service-HK
Mr. NG Ting Shan	Care for the Elderly Association Limited / Rep of SC (ELD)
Ms. WONG HO Kit Yuk, Winnie	The Hong Kong Society for the Deaf / Rep of SC (Rehab)
Mr. CHAN Man Ho, Wilson	The Hong Kong Federation of Youth Groups / Rep of SC (CY)
Mr. LING Kar Kan	Co-opted Member
Mr. SUI Wai Keung, Stephen	Co-opted Member

In-attendance

Mr. Raymond LAI	The Hong Kong Council of Social Service
Ms. Karen YIU	The Hong Kong Council of Social Service
Mr. Moses MUI	The Hong Kong Council of Social Service
Ms. Agatha TANG	The Hong Kong Council of Social Service
Ms. Bianca CHOI	The Hong Kong Council of Social Service
Ms. Teresa SO (Recorder)	The Hong Kong Council of Social Service

Apology

Ms. LAM Yee Wan, Eliza	Caritas-Hong Kong / Rep of SC (FC)
Ms. LAW Mei Chun, Vivian	Evangelical Free Church of China- Evangelical Children's Home
Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
Mr. CHU Muk Wah, Daniel	Yang Memorial Methodist Social Service
Ms. LI Yi Man, Moroco	Richmond Fellowship of Hong Kong
Ms. MA Lai Wah, Anka	The Free Methodist Church of Hong Kong

1 Confirmation of minutes of the last meeting

Minutes were confirmed with the amendment of attendance list as follows:

The agency of Mr. Wilson CHAN, the Rep of SC (CY), was amended to “The Hong Kong Federation of Youth Groups” instead of “Hong Kong Lutheran Social Service”.

2 Matters arising

2.1 Manpower Shortage

The report of the Manpower Shortage Survey 2019 was received. The Task Group of Manpower Shortage meeting will be held in next week to further deliberate the follow-up plans. Besides, HKCSS, together with SWD, will organize a briefing session in early March to release the survey result and collect views from the welfare sector on the manpower shortage.

2.2 End-of-life care legislative proposals regarding advance directives and dying in place

The feedback to the captioned consultation was submitted to the Government in December 2019. Based on the views collected from agency members of elderly and rehabilitation service, most of them agreed with the direction of legislation in principle. However, it's to suggest that the Government should further review the details, especially on the feasibility of implementation, modification of Mental Health Ordinance and application of technology to facilitate the implementation. Members also recommended to have a further discussion with the Government in next round of consultation.

2.3 Response to the social incidents

The Time to Heal Project, aimed at rebuilding family and social cohesion as well as addressing mental health needs of the public, has been providing support to youths, social workers and people in need since late August 2019. Apart from training courses, emergency psychological support and micro-funding scheme were also introduced to enhance the support to the society. Development of website and production of public communication materials will also be carried out in coming months to strengthen the dissemination of the Project to the public.

To consolidate the experience on welfare support for people affected by recent social incidents and explore the direction of future actions, a welfare sector forum, targeted at 150 social workers, will be held on 16 January. Several scholars and social workers, such as Dr. Robert Chung, Professor Joseph Chan and Mr. Chong Chan Yau, have been invited to be the guest speakers. Members were invited to attend this forum and share their valuable views in the discussion session.

Regarding the challenges faced by social worker in recent social incidents, the Joint Associations (三會一方) had submitted a position paper to the Government to raise the concerns on social worker's professional roles and duties in this social movement. However, the Joint Associations has not received any responses from related Bureaus and Departments of the Government. Member shared that it was difficult for social worker to perform their duty effectively when the relationship between the police and social worker getting worse.

Several concerns were raised by members. The mental health issues was alarming, especially the stress level of people and committing suicide by youth in the past few months. Members suggested to discuss in Specialized Committees and develop effective support to the people in need. The Time to Heal Project should be one of the strategies to respond the issue. On the other hands, the daily operation of various service units, not limited to children & youth services, were affected by the social moments. Members strongly requested SWD to allow the flexibility to handle the FSA in this year. In addition, members also suggested that additional cost on maintaining normal operations, such as additional transportation allowance to staff, should be considered by SWD.

3 For discussion

3.1 Service highlight 2019/20 and tentative work focus 2020/21

Major work done and achievements in 2019/20 and initial work focus in 2020/21 were highlight as follows:

- (a) The Children and Youth service team highlighted the Youth Civic Engagement Project and youth suicide prevention programs. The follow-up work arising from anti-extradition bill movement will be continued in coming year.
- (b) The Elderly service team introduced the Dementia Community Support Scheme, Stair Climbing Service and Carer support. The Team would focus on the review of the role of DECC and NEC and promoting care support to elder.
- (c) The Rehabilitation Service team shared the progress of the consultation of Rehabilitation Program Plan, Inclusive Shops Charter Scheme and Inclusive Environment Recognition Scheme. The consultation of Rehabilitation Program Plan will be completed in 2020
- (d) The Family and Community team reported the policy initiative on ethnic minority support, drug abuse and community development.
- (e) Service Development division highlighted the progress of Welfare Agenda and Priorities Setting (WAPS) Exercise and Best Practice Awards in Social Service 2019. Advocacy of Carer-centered Policy would be the focus in coming year.

3.2 Business Plan 2019/20

The proposed business plan 2020/21 of service development was introduced. In principle, members agreed to the proposed direction and deliverables of the business plan. Members also supported to form a task group on Carer Policy under the Standing Committee of Service Development. Chan Siu Lai of The Salvation Army was selected to be the Convener.

Several suggestions were recommended by members as follows:

- (a) Facilitate mutual communication and sharing of information between Standing Committee on Service Development and Specialized Committees of Children & Youth Service, Elderly Service, Rehabilitation Service and Family & Community Service
- (b) Circulate the policy views / statements of the Council to the members of this Standing Committee for information
- (c) Facilitate the engagement of welfare sector and service users

4 For Information

4.1 Progress report

The progress reports of service teams were prepared for information.

5 A.O.B

5.1 Extended Governance Meeting

Members were invited to attend the Extended Governance Meeting held on 20 January 2020 at 4-6pm to discuss HKCSS Business Plan 2020/21.

5.2 Declaration of Interest

Members were reminded to submit the declaration of interest as being the member of various Standing and Specialized Committees of the Council in 2020/21.

6 Date of next meeting and proposed meeting schedule for 2020/21

No. of meeting	Date
4.	12 May 2020 (Tue) , 2:30pm
5.	14 July 2020 (Tue) , 2:30pm
6.	15 September 2020 (Tue) , 2:30pm

Adopted by: _____
(Chairperson)

Date: _____