

**THE HONG KONG COUNCIL OF SOCIAL SERVICE**  
**Standing Committee on Service Development**  
**(2019-20)**

Minutes of the 1<sup>st</sup> meeting held on 28<sup>th</sup> November 2019 at 2:30pm in Room 1410 of the Duke of Windsor Social Service Building.

Present:	Ms Yvonne CHAK (Chairperson)	Hong Kong Christian Service
	Ms CHOW Mee Tim (Vice-chairperson)	Hong Kong Sheng Kung Hui Welfare Council Limited
	Ms CHAN Siu Lai	The Salvation Army
	Ms LI Yi Man, Moroco	Richmond Fellowship of Hong Kong
	Ms YU Mei Yuk, Doris	Caritas – Hong Kong
	Ms MA Lai Wah, Anka	The Free Methodist Church of Hong Kong
	Mr. CHU Muk Wah, Daniel	Yang Memorial Methodist Social Service
	Ms CHAN Lai Kwan, Queenie	Evangelical Lutheran Church Social Service-HK
	Mr. NG Ting Shan	Care for the Elderly Association Limited / Rep of SC(ELD)
	Ms LAM Yee Wan, Eliza	Caritas-Hong Kong / Rep of SC(FC)
In-attendance:	Mr. LAI Kwan Ho, Raymond	HKCSS
	Mr KUO Chun Chuen	HKCSS
	Ms Rachel SZETO	HKCSS
	Ms LAW Lam, Lynn	HKCSS
	Ms YAU Shui Ling, Louisa	HKCSS
	Ms Teresa SO (Recorder)	HKCSS
Apology:	Mr. LING Kar Kan	Co-opted Member
	Ms LAW Mei Chun, Vivian	Evangelical Free Church of China- Evangel Children's Home
	Ms LEUNG Wai Ling, Rachel	Heep Hong Society
	Mrs WONG HO Kit Yuk, Winnie	The Hong Kong Society for the Deaf / Rep of SC(Rehab)
	Mr CHAN Man Ho, Wilson	Hong Kong Lutheran Social Service, LC-HK / Rep of SC(CY)

## **1 Welcoming and Introduction**

Mr. Raymond Lai, on behalf of HKCSS, welcomed new members to join the Committee.

## **2 Terms of reference of the Standing Committee**

The paper of Terms of Reference of the Committee was tabled for members' information.

## **3 Election of Chairperson, Vice-Chairperson and representative to Council Exco**

Ms Yvonne CHAK and Ms CHOW Mee Tim were elected to be the Chairperson and Vice-chairperson respectively. As Ms Chak is the present ExCo member, Ms Chow was appointed as the representative of our Committee to join the Executive Committee of HKCSS.

## **4 Nomination of co-opted member for 2019-21**

Mr. Stephen Sui was nominated as the co-opted member of our Standing Committee in coming 2-year term. Raymond would follow-up to confirm with him.

(Post-meeting note: Mr. Stephen Sui accepted the invitation to be the co-opted member of Standing Committee on Service Development).

## **5 Declaration of interest**

According to the governance and accountability of the Council, all committee members were required to declare the potential conflicts of interests. Members were reminded to complete the necessary procedure shortly and requested to submit one signed declaration form only if they joined more than one committee.

## **6 Confirmation of minutes of the last meeting for 2018-19**

Minutes were confirmed without any amendment.

## **7 Matters arising**

### **7.1 LRC's Consultation Paper on Causing or Allowing the Death or Serious Harm of a Child or Vulnerable Adult (沒有保護罪)**

The consultation paper was submitted to the Law Reform Commission of Hong Kong (LRC) in October. The paper was tabled and introduced in the meeting. Members were encouraged to further discuss and observe the progress at specialized committees. Due to the complexity and suitability, LRC was recommended to further discuss the subject to the welfare sector in future

### **7.2 Task group on manpower shortage**

The report of the Manpower Shortage Survey was received in mid-November and the summary of result was highlighted in the meeting. Based on the previous practice, a briefing session would be conducted to release the findings to the concerned service

operators. Based on the survey and the submission of WAPS before, the Task Group on Manpower Shortage would further review the short-term and long-term strategies to respond to the manpower shortage issue, including the exploration of importation of foreign labor. Members were invited to join the task group.

### **7.3 End-of-life care legislative proposals regarding advance directives and dying in place (預設醫療指示和病人在居處離世的晚期照顧立法建議)**

The proposed ideas of the End-of-life care legislative proposals regarding advance directives and dying in place was highlighted in the meeting. Based on the frontline experience and observation, many elders expressed their will that they would like to complete their life journey with dignity in their preferable environment when they are facing with the life-threatening health conditions. Due to the fast growing aging population in the coming decade, a holistic and integrated end-of-life care strategy should be developed. One-stop palliative and holistic care for elders and their families should be provided in the residential home setting. The strategic collaboration between the government, medical and social sector should be strengthened. Besides, appropriate manpower infrastructure with competent multi-professional staff team should be developed.

## **8 For discussion**

### **8.1 Progress update and response to the Proposed Amendment to the Fugitive Offenders Ordinance**

The progress of “Time to Heal” project was highlighted. All eligible applicants were recommended to apply for the program and seek support from professionals. Several observations were highlighted in the meeting

- (a) Manage emotion: frontline social workers were depressed and frustrated due to the social unrest. How to manage their negative emotions?
- (b) Rebuild social relation: social bonding was weakened. How can we rebuild trust in the society and family?
- (c) Handle generational conflict: there was growing tension between family members. We had to strengthen family relationship and prevent family breakdown.
- (d) Recognize the role and duties of social worker: We should sent appeals to the government as well as the public, asking for recognition of social worker’s role and their duties in solving social conflicts and providing assistance services to our clients during social movements such as the one of protests and demonstrations over the amendment bill to the Fugitive Offenders Ordinance.

Members suggested some recommendations:

- (a) To build a communication and collaboration platform for better communication
- (b) To strengthen the competence of social workers, especially emphasize social work

values and professional ethics

- (c) To advocate social worker's role and human rights
- (d) To raise concerns and difficulty of service agencies in maintaining normal services during the period to SWD, and request assistance such as extra resources required in handling manpower shortage arising from repeated transport disruptions and commuter chaos

**8.2 Service highlight (2018-19) and tentative work focus (2019-20)**

The business sharing would be discussed in the next meeting due to the limited time.

**9 For Information**

**9.1 Workflow on 2020 Welfare Agenda and Priorities Setting Exercise (WAPS)**

The progress of 2020 Welfare Agenda and Priorities Setting Exercise was illustrated in the report.

**9.2 Progress report**

The progress of each service team was illustrated in the report.

**9.3 HKCSS responses to the 2019 Policy Address (Appendix 9)**

Members were encouraged to go through the documents and share their opinions with members.

**10 A.O.B**

Nil

**11 Date of next meeting and proposed meeting schedule for 2019**

No. of meeting	Date
3.	17 March 2020 (Tue) , 2:30pm
4.	12 May 2020 (Tue) , 2:30pm
5.	14 July 2020 (Tue) , 2:30pm
6.	15 September 2020 (Tue) , 2:30pm

Adopted by: \_\_\_\_\_  
(Chairperson)

Date: \_\_\_\_\_