

THE HONG KONG COUNCIL OF SOCIAL SERVICE
Standing Committee on Service Development
(2021-22)

Minutes of the 6th meeting held on 20th Sep 2022 at 2:30pm via Zoom.

Present:	Ms. CHAN Lai Kwan, Queenie (Chairperson)	Evangelical Lutheran Church Social Service-HK
	Ms. CHAN Chung Ho Karrie	Hong Kong Christian Service
	Mr. CHU Muk-wah, Daniel	Yang Memorial Methodist Social Service
	Ms. LEE Man Shan, Emily	Hong Kong Young Women's Christian Association
	Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
	Ms. LEUNG Yuen Ching, Cindy	Hong Kong Family Welfare Society
	Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
	Mr. LING Kar Kan	Co-opted Member
	Ms. CHUNG Mei-ling	Hong Kong Lutheran Social Service, LC- HKS / Rep of SC(CY)
	Ms. CHAN Ching Yee, Susan	Hong Kong Association of Gerontology / Rep of SC(ELD)
	Ms. Frankie TSUI Kwan-yin	Fu Hong Society / Rep of SC(Rehab)
In-attendance:	Mr. Raymond LAI	HKCSS
	Ms. Karen YIU	HKCSS
	Ms. Rachel SZETO	HKCSS
	Ms. Angie CHAN	HKCSS
	Ms. Teresa LI	HKCSS
	Ms. Carmen TAI (Recorder)	HKCSS
Apology	Ms. LEUNG Siu Ling, Ivy (Vice-chairperson)	Christian Family Service Centre
	Ms. CHAN Siu Lai	The Salvation Army
	Mrs. LEE Doris	Harmony House
	Mrs. CHIU CHUI Yuen-fun, Angela	Hong Kong Catholic Marriage Advisory Council / Rep of SC(FC)

(1) Confirmation of Minutes of Last Meeting (Appendix 1)

- Members confirmed the Minutes without any amendment.

(2) Matters arising

- As it was the last meeting of the Standing Committee on Service Development this term, HKCSS staff team thanked members for their continued support to the Council and appreciated their contributions this term.

(2.1) Latest update on COVID-19 pandemic and welfare support

- “三會一方” organized a meeting with LWB and SWD on pandemic on 14 Sep. Participants raised the issue of the environment and setting in RCHs, and the review on drainage system. Participants also discussed on the visit arrangements of RCHs. Members suggested to follow up on relaxation of PCR testing requirement of RCHs staff, request the government to provide the statistics to the agencies, and urge the government to speed up the application of major renovation.
- Members reported that some PCW and nurses quitted their jobs in RCHs due to PCR arrangements, particularly their duty to assist in testing of the service users, given that manpower shortage was a serious issue. Members suggested to further relax the measures. HKCSS would follow up on member’s concerns.
- “健康專業專上學生院舍工作計劃” was completed. 26 agencies with over 100 RCHs participated in the programme. Most agencies and students had positive feedbacks regarding the programme. Students learnt more about the sector and might consider to develop their future career in the RCHs. Some observations of the sector were shared. For example, some students stated that the on-boarding time was too long, with low flexibility in urgency. Members suggested to control the on-boarding time in the agreement.
- A Recruitment Day of RN/EN/HW/RA was held on 14 Sep 2022. Over 100 conditional offers were issued to participants.

(2.2) HKCSS Convention cum Hong Kong Social Service Expo 2023

- The Convention cum Expo would be held on 15 Feb 2023 at HKCEC. The theme was “United for an Inclusive Society”. Social agendas and action plan would be discussed among the social welfare sector and stakeholders. In the morning session, a panel would be held to introduce the landscape of the society and welfare sector, followed by 5 concurrent sessions: (1) Co-creation; (2) Talent Development; (3) Tech

Enablement; (4) Welfare in Great Bay Area; (5) Evidence-based Practice. In the afternoon session, an Opening Ceremony cum Keynote Speech by CE, HKSAR would be delivered. After that, there would be a session on HKCSS CE's Dialogue with SLW on Blueprint of Social Welfare Planning and Development under the New Government, and 5 concurrent sessions: (1) Youth Development and Participation; (2) Primary Health Care; (3) Carer Support; (4) Mental Health; (5) End of Life and Palliative Care.

(2.3) Carer Support

- Two sector engagement sessions were held on 26 Aug and 29 Aug. A policy address opinion paper was sent to LWB and the Policy Address Team respectively. Carer Month was scheduled in Oct. The staff team aimed to increase the publicity of carer issues. A series of interviews would be broadcasted on Commercial Radio for 8 weeks and bus promotion would be arranged. A Carer Forum would be held on 28 Oct. Participants, including service users, funders and members of the Legislative Council, would consolidate and bring forward the carer discussion. HKCSS and 3 shortlisted NGOs cooperated with JCDISI on 3 action projects. The prototypes of the projects would be produced by Late 2022.

(2.4) Social Work Service for Pre-primary Institutions

- HKCSS staff team reported that 41 NGOs entered the pilot phrase and formed 46.5 teams, handling about 15,000 cases. The pilot scheme would end in late July 2023, and PPI regularization would be carried out starting from Aug 2023. An Evaluation Study on the Pilot Scheme on Social Work Service for Pre-primary Institutions was published by CityU. HKCSS staff team illustrated major SWD's concerns (i.e. open bidding, district-based), and shared their analysis and recommendation. A meeting would be held on 23 Sep to engage agency heads of existing PPI operators. Members concerned the definition of "district-based" and the indicators of under-performance. However, no paper was given so far for discussion. Members also concerned that the partnership and relationship of operators and users would be damaged in the proposed new service model. Position and strategies of the sector and HKCSS should be considered.

(3) Update on the Council's organizational review

- HKCSS introduced the updates on the Council's organizational review. The proposed

structure was further discussed and would be endorsed in the upcoming Ex-Co meeting on 26 Sep.

(4) Consultation on mandatory reporting requirement for suspected child abuse cases

(Appendix 2)

- SWD started the second round of consultation on mandatory reporting requirement. HKCSS would follow up on the discussion and issue a paper in Oct. Members were invited to give feedback on the paper. SWD targeted to put forward to LegCo in Q1 of 2023.
- HKCSS would organize a forum on mandatory reporting in 5 Oct. A lawyer, Mr. Chong, was invited as guest speaker to introduce the mandatory reporting requirement and answer participants' concerns.
- Members suggested to further discuss on the reporting tools and infrastructures, to reduce the burden of frontline workers.

(5) Service progress update (Appendix 3)

- The major progress of service teams was highlighted.
- HKCSS started to engage the new term government with the sector's concerns.
- GIES would be held during 2 Nov to 5 Nov. HKCSS AGM would be held on 25 Nov.

(6) A.O.B.

- Nil

Adopted by:

(Chairperson)

Date:
