

THE HONG KONG COUNCIL OF SOCIAL SERVICE
Standing Committee on Service Development
(2021-22)

Minutes of the 4th meeting held on 17th May 2022 at 2:30pm via Zoom.

Present:	Ms. CHAN Lai Kwan, Queenie (Chairperson)	Evangelical Lutheran Church Social Service-HK
	Ms. LEUNG Siu Ling, Ivy (Vice-chairperson)	Christian Family Service Centre
	Ms. CHAN Chung Ho Karrie	Hong Kong Christian Service
	Mr. CHU Muk-wah, Daniel	Yang Memorial Methodist Social Service
	Mrs. LEE Doris	Harmony House
	Ms. LEE Man Shan, Emily	Hong Kong Young Women's Christian Association
	Ms. LEUNG Wai Ling, Rachel	Heep Hong Society
	Ms. LEUNG Yuen Ching, Cindy	Hong Kong Family Welfare Society
	Ms. YU Mei Yuk, Doris	Caritas – Hong Kong
	Mrs. CHIU Chui Yuen-fun, Angela	Hong Kong Catholic Marriage Advisory Council / Rep of SC(FC)
	Ms. CHAN Ching Yee, Susan	Hong Kong Association of Gerontology / Rep of SC(ELD)
	Ms. Frankie TSUI Kwan-yin	Fu Hong Society / Rep of SC(Rehab)
In-attendance:	Mr. Raymond LAI	HKCSS
	Mr. Cliff CHOI	HKCSS
	Ms. Karen YIU	HKCSS
	Ms. Rachel SZETO	HKCSS
	Ms. Teresa LI	HKCSS
	Ms. Qubie Tang	HKCSS
	Ms. Carmen TAI (Recorder)	HKCSS
Apology	Ms. CHAN Siu Lai	The Salvation Army
	Mr. LING Kar Kan	Co-opted Member
	Ms. CHUNG Mei-ling	Hong Kong Lutheran Social Service, LC- HKS / Rep of SC(CY)

(1) Confirmation of Minutes of Last Meeting (Appendix 1)

- Members confirmed the Minutes without any amendment.

(2) Matters arising

(2.1) Mandatory reporting requirement for suspected child abuse cases

- Sector consultation would be scheduled in Jul or Aug 2022. Specialized Committee on CY planned to organize a sector discussion forum in early July 2022 in order to share the latest update on the issue, oversea references and deliberate NGO's and HKCSS's concerns & recommendations. Legal professionals might be invited as the speaker of the forum.

(2.2) Latest update on COVID-19 pandemic and welfare support

- All service operations of subvented services have already resumed normal. The existing arrangement would be reviewed in accordance with the latest progress of pandemic.
- Permanent Secretary for LWB is responsible for the chair of an inter-departmental task force aimed to strengthen the infection control measures on RCHs. A meeting with LWB, SWD, DH and HA would be held on 18 May to review the experience on the outbreak of COVID-19 in RCHs and the preparation for the 6th wave of pandemic. Members suggested to conduct a comprehensive review to address the challenges in RCHs, including the shortage of isolation room, inadequate infection control facilities, staff mental health, manpower shortage, quarantine protocol in RCHs and effective support to infected cases in RCHs.
- Besides RCHs, members suggested to review the other types of residential service units and subvented services by upgrading the infrastructure and allocation of additional resources for infection control, such as residential special child care center and residential drug treatment and rehabilitation services.
- HKCSS organized programs and new initiatives to respond to the pandemic:
 - Invited by LWB, HKCSS conducted a survey aimed to review the anti-infection measures and ventilation system in RCHs and the report has been submitted.
 - HKCSS organized 3 workshops to address the mental health and wellbeing of RCHs staff in late April and May 2022.
 - Granted by the Tung Foundation, HKCSS launched the Project: “心康您得：疫情心理健康支援計劃” to subsidize grassroots people who are suffering from emotional disturbance due to pandemic to improve their mental health by receiving psychotherapy services and support.
 - Funded by HK Bank Foundation, the Door-to-door Vaccination Program was initiated by HKCSS and organized together with Federation of Medical Societies of HK and 7 other co-organizers. The Project aimed to provide home vaccination service to home-bound elders and people with disabilities.
 - Granted by foundation and private donor, over hundreds of nursing and healthcare studies students of local tertiary institutes were employed as temporary workers to work in participating residential homes for a period of 3 months to address on the manpower shortage in RCHs.

(2.3) WAPS 2022 (Appendix 2)

- WAPS was rescheduled to 21 June 2022 and changed to an online mode due to pandemic. The registration would be started in late May. After consolidating the views and feedback, the finalized proposal would be sent to SWD for follow up in late June or early July.
- Members were encouraged to raise their major concerns or agenda during the 1st session, such as pandemic related issues, manpower shortage in RCHs, Special Site Scheme. Members suggested to invite LegCo members to join WAPS in next year.

(3) The recommendations of McKinsey Consultancy Study (3:15-4:00 pm)

- The recommendations of McKinsey Consultancy Study and proposed plans of Committee restructuring were introduced. According to the original work plan, the proposal would be endorsed in coming Exco meetings in Jul 2022.
- Members showed concerns on the terms of reference of Standing Committee on Social Agenda and the Agenda Groups, including the term of office, priority of agenda setting, the maximum number of agenda groups, and the work focus & workload of the Standing Committee.
- Members emphasized the importance of “network meeting” to serve an effective communication between the Council and agency members, particularly for small to medium NGOs, non-mainstream service operators and frontline workers. The agenda for advocacy can be developed by identification of social needs and deliberation of pain points in the network meetings first. The “network meeting” should not be replaced by the “agenda group” so as to maintain the spirit of “bottom-up approach” in the Council’s governance structure.
- Members also suggested to review again the scope of Specialized Committee on Family and Child Care as well as Specialized Committee on Community, Youth and Deprived Groups.

(4) Preparation for 6th wave of Pandemic

- Members suggested several focuses for the preparation of next wave of pandemic.
 - Infection control measures in RCHs including ventilation system, application of technology, disinfection machine, inter-professional and cross-departmental protocol for the support of infected cases, manpower shortage, mental health and wellbeing of RCHs staff, professional advice for the improvement of physical setting of RCHs and additional resource for operators.
 - Support of management staff to frontline workers
 - Tackle the information gap of staff and service users to access useful anti-pandemic information
 - Use of Technology and gerontechnology
 - Facilitate the community support
 - Address the mental health of people suffering from pandemic
 - Support the carer

(5) Service progress update (Appendix 3)

- The major progress of service teams was highlighted in the report.

(6) A.O.B.

- Invited by Hong Kong Physiotherapy Association, the Council appealed the members to submit papers on News Bulletin “NGO Corner” session. Details would be shared to members after the meeting.
- Members suggested to engage the officials of LWB after the installation of new term of Government in July.

(7) Date of next meeting

19 July 2022, 2:30pm

Adopted by:

(Chairperson)

Date:
