THE HONG KONG COUNCIL OF SOCIAL SERVICE Standing Committee on Service Development (2021-22)

Minutes of the 1st meeting held on 30th September 2021 at 2:30pm in Room 103 of the Duke of Windsor Social Service Building.

Present:	Ms. CHAN Lai Kwan, Qu	eenie Evangelical	Lutheran	Church	Social
----------	-----------------------	-------------------	----------	--------	--------

(Chairperson) Service-HK

Ms. LEUNG Siu Ling, Ivy Christian Family Service Centre

(Vice-chairperson)

Ms. CHAN Chung Ho Karrie Hong Kong Christian Service

Ms. CHAN Siu Lai The Salvation Army

Mrs. LEE Doris Harmony House

Ms. LEE Man Shan, Emily Hong Kong Young Women's Christian

Association

Ms. LEUNG Wai Ling, Rachel Heep Hong Society

Ms. LEUNG Yuen Ching, Cindy Hong Kong Family Welfare Society

Ms. YU Mei Yuk, Doris Caritas – Hong Kong

Ms. CHUNG Mei-ling Hong Kong Lutheran Social Service, LC-

HKS / Rep of SC(CY)

Mrs. CHIU Chui Yuen-fun, Hong Kong Catholic Marriage Advisory

Angela Council / Rep of SC(FC)

Ms. Frankie TSUI Kwan-yin Fu Hong Society / Rep of SC(Rehab)

Ms. CHAN Ching Yee, Susan Hong Kong Association of Gerontology /

Rep of SC(ELD)

In- Mr. Raymond LAI HKCSS

attendance: Ms. Karen YIU HKCSS

Ms. Angie Chan HKCSS

Ms. Rachel SZETO HKCSS

Ms. Teresa LI HKCSS

Ms. Carmen TAI (Recorder) HKCSS

Apology: Mr. CHU Muk-wah, Daniel Yang Memorial Methodist Social Service

Mr. LING Kar Kan Co-opted Member

(1) Welcoming and introduction (Appendix 1)

 Mr. Raymond Lai, on behalf of HKCSS, welcomed new members to join the Committee.

(2) Terms of Reference of the Committee and Declaration of Interests (Appendix 2 & 3)

• The Terms of Reference of the Committee was introduced to all committee members. According to the governance of the Council, all committee members were required to declare the potential conflicts of interests. Members were reminded to submit the Declaration of Interests form on or before 3 December 2021.

(3) Election of Chairperson, Vice-Chairperson, representative to Council ExCo and Assessment Committee for Membership Application of the Council

The following members were elected and appointed as below:

- Ms. CHAN Lai Kwan, Queenie was elected as the Chairperson.
- Ms. LEUNG Siu Ling, Ivy was elected as the Vice-chairperson.
- As Ms. Queenie CHAN has been elected as ExCo member, Ms. Ivy LEUNG would join the ExCo on behalf of our Standing Committee.
- Mrs. Doris LEE was elected as the representative to join the Assessment Committee for Membership Application of the Council.

(4) Nomination of co-opted member

 There is one co-opt member in the Committee currently. Members agreed to consider the possible nomination of the second co-opt member after the discussion of year plan in next meeting.

(5) Confirmation of minutes of the 6th meeting for 2020/21 (Appendix 4)

Agenda was confirmed with the following amendment:

• (12) Date of next meeting and proposed meeting schedule

No. of meeting	Date	
<u>2.</u>	18 January 2022	2:30pm
3.	15 March 2022	2:30pm
4.	17 May 2022	2:30pm
5.	19 July 2022	2:30pm
<u>6.</u>	20 September 2022	2:30pm

Minutes were confirmed with the following amendment:

• (2.2) Review on Enhancement of Lump Sum Grant Subvention System Currently, as the major focus was FSA related <u>activities</u> and 1% welfare subvention cut, service review was pending.

(6) Matters arising

(6.1) Anti-epidemic measures and welfare support in combating the epidemic

- Staff of RCHs must undergo compulsory COVID testing every seven days.
- The LeaveHomeSafe mandate would cover all restaurants and specified premises starting from 9 Dec 2021. Members raised their concern that this might limit and obstruct the livelihood of the intellectually disabled, elderly, visually impaired and the low income group. Members stated that teaching the elderly the know-how might be more important than phone donation. Members

- suggested to paying attention to the needs of the service users and concerns.
- A vaccination scheme in RCHs has been launched. The Government took the initiative to arrange unvaccinated residents to have health assessments by doctors. Upon confirmation that the residents were suitable for vaccination, and that their family members do not clearly oppose vaccination, they would be vaccinated by visiting medical officers, under the consent of them or their legal guardians.
- Members stated that some colleagues were required to show the vaccination proof before entering schools. Some agencies issued the proof for them, which would not cover as much private information as stated in the official vaccination records.
- With the support of the provider, a project was organized by HKCSS that 10,000 free COVID speed test packs were provided to agencies for visitors of the RCHs since Sep 2021. In general, the number of visitors did not change significantly compared with the period without free speed test pack.

(6.2) Gerontech and Innovation Expo cum Summit 2021

- GIES was held on 3-6 Nov 2021 successfully.
- The kickoff ceremony of Gerontechnology Platform would be held on 1 Dec 2021.

(6.3) Primary Health Care and Social-Medial collaboration

 The DHC Express and centers had already commenced operation in different districts respectively. HKCSS would organize a series of trainings for social workers in Q2 of 2022.

(7) Best Practice Award 2021 (Appendix 5 & 6)

- The working group had reviewed the objective and program content of the Best Practice Award. The major changes of the scheme were highlighted, particularly the seven indicators of the assessment criteria introduced that would benchmark the focus of best practice in the sector.
- A briefing session was held on 18 Nov 2021. Besides the introduction of the Award, Mr. Kit Wong, founder of La Violet Education, was invited to share his ideas and experiences on social innovation and practices.

(8) Mandatory Reporting Requirement for Suspected Child Abuse Cases

- The position statement of HKCSS has been endorsed by the Standing Committee on Service Development and submitted to the government in September 2021. It stated that child protection is the most important principle to formulate the policy and guidelines. Several concerns and suggestions have been made to address the implementation and operational consideration.
- Members raised their concern on what and how to identify the suspected child abuse cases and suggested to provide relevant education and trainings to frontline social workers, supervisors and social work students. The development of assessment tools for the identification of suspected child abuse cases was expected so as to facilitate the proper procedures to protect children. Members recommended taking reference to the relevant practices and experiences from oversea for further lobbying and discussion with SWD.
- Specialized Committee on Family & Community Service had formed a
 working group to follow up the issue and a seminar on mandatory reporting in
 legal perspective would be organized.

• Members suggested to follow-up this issue in the year plan of this year.

(9) Re-organizing the Government Structure (Appendix 7)

The proposed directions of re-organizing the government structure in the policy address were introduced. Members discussed on the impacts of re-organizing the structure to the development of social services in future. Members emphasized that NGOs should focus on the support and development of the deprived and underprivileged groups as well as to visualize the impacts and professionalism to the public.

(10) Progress Update of Services (Appendix 8)

• The progress of service teams was illustrated in the report.

(11) A.O.B.

- HKCSS Convention 2022 cum 75th Anniversary would be held on 19 May 2022.
- 2021 Legislative Council (Social Welfare Functional Constituency) Election Forum would be held on 4 Dec 2021.
- The annual plan of the Standing Committee would be discussed in next meeting. Members suggested to review the effectiveness and impact of WAPS as well as to strengthen the participation of non-subvented agencies in formulating the agenda of service development.

(12) Date of next meeting and proposed meeting schedule 18 January 2022 (Tue) at 2:30pm

Adopted by:		
	(Chairperson)	
Date:		