

THE HONG KONG COUNCIL OF SOCIAL SERVICE
Standing Committee on Public Engagement and Partnership
Minutes of the 3rd Meeting for the Year 2021/22

Date: 24 June 2022 (Friday)

Time: 10:00a.m. – 12:00noon

Venue: Rm 1410, Duke of Windsor Social Service Building, Wan Chai

Present:

Ms Ng Suk Ling, Angel	The Boys' Brigade, Hong Kong
Ms Chan Ching Yee, Susan	Hong Kong Association of Gerontology
Ms Chan Fung Man, Angel	Christian Family Service Centre
Mr CHU Sai Ming, Thomas	New Life Psychiatric Rehabilitation Association
Ms LING Ching Yin, Alice	Hong Kong Red Cross
Ms Ng Man Yin, Connie	St. James' Settlement
Ms Tong Yee Lai, Andy	Hong Kong Christian Service
Ms Wong Sau Yee, Carrie	The Hong Kong Federation of Youth Groups
Mr Li Man Chiu, Justin	Airport Authority Hong Kong
Ms Joyce Leung	Fimmick Limited
Ms Hui Ching Man, Jasmine	Kai Tak Sports Park Limited
Mr Lee Pui Tak, Peter	Kerry Holdings Limited

Apologies:

Mr Wong Chi Kit, Schwinger	Evangelical Lutheran Church Social Service - Hong Kong
Mr Eddie Tsang	HKCSS

In Attendance:

Mr Cliff Choi	Business Director, HKCSS
Ms Wendy Luk	Senior Manager, Caring Company Scheme
Ms Christine Kwan	Senior Manager, WiseGiving
Ms Antonia Chan	Project Manager, Caring Company Scheme

1. Endorsement of minutes of the last meeting held on March 25, 2022

The minutes of the last meeting held on 25 March 2022 was adopted.

2. Matters arising

2.1 Follow up of the HKCSS consultancy study and strategic review

Cliff reported the latest status of the study and review as the following:

- The update vision and mission of HKCSS was adopted by the Exco in May 2022
- The update governance structure:
 - ✧ The comprise of Exco will be remain unchanged
 - ✧ The existing 4 Standing committees will be combined to 2: Service Development and PRA would be combined to Social Agenda; PEP, Sector & Capacity Development and Specialized Committee on Sector Finance would be combined to Sector Development and Finance. To maintain the NGOs' participation, number of committee members would be increased: 16 elected members and 8 co-opted members.
 - ✧ The 4 Specialized committees will be kept, to include more NGOs' participation, the comprise of committee member would be same as Standing committee
 - ✧ Strategic Committees would be formed, suggested each with 16 members, 6 members from other committees (Standing + Specialized), 10 members from Exco appointed from other sectors, then 2 of them would join the 2 Standing committee, they can bridge to deliver message in different level of committee.
 - ✧ The networking groups would be kept, and name as agenda group. The frontline staff could participate by default, the 2 Standing Committees would decide how many and what agenda group(s) should be formed, as well as the duration of the group(s), believe that would be a good channel to engage non-main stream service staff.
 - ✧ An annual event would be arranged from 2023 onward: HKCSS Convention and Hong Kong Social Service Expo, through high-level and cross-sectors discussion/research finding announcement/policy debate, etc. in concurrent sessions, target to sought out next year's agenda plan, identify the service gaps, then follow up by meeting with different govt. secretarial, dialogue with funders and lobbying with different sectors to find out innovative ideas or pilot projects that focus on the agenda, WAPS, Policy Address Annual Submission would be part of the Convention. It's a year-round progress, the Standing committee has to provide concrete direction and be decision making to the team.

3. Discussion

3.1 Final recommendations on HKCSS's organisational restructuring

- Members raised following questions after Cliff reported the structure:
 - ✧ Co-opted member to be identified from the welfare sector as well. Cliff explained that it is welcome to consider welfare and non-welfare sector representatives, once organisation could only have one representative in each committee, but that representative could also participate in another committee if appropriate.
 - ✧ The definition of finance in the Standing Committee. Cliff elaborated that it's referring to welfare financing, apart from financial management, non-monetary resource mobilization should be included as well.

- Members reminded that the new name of committee is very broad, may fine-tuned after executed certain time, avoid certain NGOs dominate in committees, more strategically to co-opt non-subsided/small NGOs to the committees, and as different level committee will discuss same topic, prevent duplication of work.

3.2 Initial ideas on co-creation team work focus

- Cliff reported the initial ideas on Co-creation team as following:
 - ✧ Caring Company Scheme, WiseGiving and SEBC would be grouped together to become Co-creation Team.
 - ✧ Stakeholders engagement would be one of the focus, through key events, such as HKCSS Convention & Expo, SE Fair to link Caring Companies & Caring Organisations, foundations, Patron's Club members and SEs together to explore the collaboration
 - ✧ A small team would be responsible for all grant making projects, the team would have an overview and have better planning, such as launch out timeline, and through proposals submission to identify any innovative ideas, and see how to support them to scale up
 - ✧ Co-creation for Agenda, according to current projects, following agenda is included: elderly and rehab, C&Y, family and community, through co-creation to find out a more strategic solution to solve the issues, those agendas could be changed from time to time.
 - ✧ Talent Development is another focus, not just nurture new manpower to welfare sector and SEs but also enhance the current staff's view.
- Members asked how to identify the agenda that the team should be focused and the priority, how to differentiate the focused agenda of Social Agenda Team and Co-creation Team.
- Cliff explained that the network would find out the team focused agenda, then leverage to different level of committee to discuss and solve. In Co-creation team, hope to be more insightful of the issue, create a joint solution by NGOs and other sectors. For the priority. Job listing is very important and the committee has the right to set the priority and the execution can be handled by NGOs or professional bodies, even corporate.
- Members concerned about if there is any review of this structure. Cliff explained that on staff level, should be flexible and responsive, and each 3 years, the Council would conduct a membership survey, that would be a reference.
- Members suggested the team should elaborate this change to founders and explore new format on grant making to reduce the workload.

3.3 1st HKCSS Convention and NGO Expo

- Cliff reported the HKCSS Convention and Hong Kong Social Service Expo would be arranged on 15 February 2023 at HKCEC. For the Convention, target to release the

research finding of the latest half-year, through a series of concurrent sessions' discussion to set the agenda. For the Expo, would invite not just corporate, but also, medical, education and more sectors to participate, would remind the exhibitors to exhibit projects that with broader collaboration opportunities for participants brainstorming.

- Members expressed it's a valuable opportunity for NGOs to engage new partners, suggested the Council to explore the possibility of arranging it to 2-3 days.

4. Progress Report

4.1 Caring Company Scheme

Wendy reported the following:

- The Nomination 2022/23 will be open in July, the early bird deadline would be 7 October and the final deadline would be 11 November 2022.
- Two 75A media programme will be launched in RTHK 31 and CR 881 in October 2022.
- A programme on professional training for EM would be launched in Sept 2022. It's a 1-year traineeship for EM, 2 streams will be included: Social Service and Business sector, a total of 40 vacancies would be provided.

4.2 WiseGiving

Christine reported the following:

- 心康您得's jiggle promotion in CR was created to outreach more public
- The theme of CPP would be focus on COVID recovery, more than 200 applications were received, and would finish the assessment in July and August.
- The application for Operation Santa Clause would be open on 1 August 2022, the theme is rebuild and recovery, the target beneficiary is small NGOs.
- Project Ambition would extend the service to Kwun Tong and with more exposure and deeper connection, around 200 F.3-F.6 band 3 students participated, happy that the previous joined students came back to support.
- This year would be the last round of collaboration with the Commission of Poverty on Future Stars - Upward Mobility Scholarship, will update the committee if got any news from new term HK govt.

4.3 Corporate Communications

Eddie reported the following through email:

Publicity support was provided to various projects related to the pandemic, such as the launching of door-to-door vaccination programme, employing student in care profession to work in residential care homes, voucher programme for people with disabilities as well as subsidizing people with mental health issues for psychological therapy. Also, in the Citi-HKCSS Community Intern Program, Best Practice Award in Social Welfare and Chief Executive-designate John LEE's visit to Jockey Club "age at home" Gerontech Education and Rental

Service

The Council also responded to the following social and welfare issues:

- Residential Care Homes Legislation (Miscellaneous Amendments) Bill 2022
- Government consultancy study report on support to carers
- Abolition of MPF offsetting arrangement
- Merger of Normal and Higher Old Age Living Allowance
- John Lee's election platform and his cabinet (Mr Chris Sun, Secretary for Labour and Welfare)

Corporation Communications are working on some projects that will be commenced in next quarter, including the Modular Social Housing Project (Yip Shing Street), Carer Publicity Campaign, and a collaboration project with RTHK TV32 that broadcasting feature stories of HKCSS Channel will roll out in July. Detailed information will be shared with PEP Standing committee later.

5. Any other business

Members asked about how to build connection with new term HK govt.

Cliff reported that SLW and DSW will join the HKCSS 75th Anniversary Event which will be held on 22/23 September 2022, will consider arranging a meeting with SLW and the Exco members. The Council will try to have more communications with Miss Alice Mak, Secretary for Home and Youth Affairs, Prof Chung-mau Lo, Secretary for Health and Mr Kevin Yeung, Secretary for Culture, Sports and Tourism, target to arrange meeting with them in March/April 2023.

6. Date of next meeting

The next meeting will be held on 7 October 2022 (Friday) 10am to 12nn.

The meeting was adjourned at 11:53am.