

**THE HONG KONG COUNCIL OF SOCIAL SERVICE**  
**Standing Committee on Public Engagement and Partnership**  
**Minutes of the 2<sup>nd</sup> Meeting for the Year 2019/20**  
**Conference Call Meeting**

Date: 20 February 2020 (Thursday)

Time: 2:30pm – 4:00pm

Present:

Chairperson	Ms Chan Ching Yee, Susan	Hong Kong Association of Gerontology
Members	Ms Chan Fung Man, Angel	Christian Family Service Centre
	Ms Cheung Pui Yee, Pearl	Caritas – Hong Kong
	Mrs Chiu Chui Yuen Fun, Angela	The Hong Kong Catholic Marriage Advisory Council
	Mr Ho Hin Ming, Patrick	Evangelical Lutheran Church Social Service - Hong Kong
	Mr Andy Ho	Andy Ho Public Affairs Consulting Co Ltd
	Ms Jasmine Hui	NWS Holdings Limited
	Ms Kwan Pui Ying, Jenny	Hong Kong Young Women's Christian Association
	Ms Percy Kwok	Hong Kong Prostate Foundation
	Mr Justin Li	Airport Authority Hong Kong
	Ms Ng Man Yin, Connie	St. James' Settlement
	Ms Tse Ho Yi, Apple	Hong Kong Christian Service
	Mr Tsui Yu Hang, Walter	CareER Association Limited

Apologies:

Ms Joyce Leung	Fimmick Limited
Ms Wong Sau Yee, Carrie	The Hong Kong Federation of Youth Groups

In Attendance:

Mr Cliff Choi	Business Director, HKCSS
Ms Christine Kwan	Senior Manager, WiseGiving
Ms Wendy Luk	Senior Manager, Caring Company Scheme
Mr Eddie Tsang	Senior Manager, Corporate Communications
Mr Ray Yeung	Officer, Corporate Communications - Recorder

## 1. Welcome new members – Co-opted members

Mr Cliff Choi welcomed new Co-opted members to the PEP Standing Committee and thank you for their support to the Council.

## 2. Endorsement of minutes of the last meeting

The minutes of the last meeting held on 3 December 2019 was adopted.

## 3. Matters arising

### 3.1 Tripartite project on improving the living environment of residents of subdivided units (SDU)

Cliff reported that HKCSS confirmed the collaboration with the Government. HKCSS invited NGOs to join the project and 60 NGOs attended the briefing session in late December 2019. The project will be started in June 2020.

### 3.2 Most Impactful Small and Medium-sized Non-subvented NGO Award

Cliff thanked the Committee members for their participations in judging. Three rounds of adjudication were completed. 10 candidates in the final round produced their corporate video for introducing the contributions of their organisations. A judging panel was formed which included 100 representatives from business sector, foundations, professional groups, media as well as government officials. Ms Susan Chan, Ms Apple Tse and Mr Walter Tsui thanked HKCSS for the mutual learning opportunities.

### 3.3 E-payment platform for NGO donations and fees collection

- Cliff presented the proposal which was submitted by Octopus for members' comment:
  - Administrative charge of Octopus E-payment platform is 0.9% while the market rate is around 1.5 – 1.6%
  - NGOs have great demand on E-payment platform.
- Cliff reported that the Council has explored different E-payment vendors, Octopus is just one for agency members' consideration.
- The members suggested HKCSS to hold the briefing sessions such as introducing different E-payment platforms and user experience sharing.

## 4. Discussion

### 4.1 HKCSS and the sector efforts in response to the outbreak of epidemic

- Cliff, Eddie and Wendy presented Council's action plan which included:
  - The Council will act as central coordinator and support NGOs.
  - Donations from The Hong Kong Jockey Club Charities Trust, The Swire Group Charitable Trust, and Standard Chartered Hong Kong 150th Anniversary Community Foundation were received to purchase anti-epidemic supplies (e.g. masks and hand rubs) for subvented & non-subvented agency members and their service users.
  - In-kind donations from Sun Hung Kai Properties and MTR, such as masks and food vouchers were received.

- A one-stop anti-epidemic information platform (<https://ac19.hkcss.org.hk>) was established which included various service information from 60 NGOs.
- Collaborated with Me2You and GoodCity to drive public donation for NGOs.
- Members' comment:
  - NGOs and private residential care service for elderly were very difficult to source and purchase anti-epidemic materials.
  - The Council can played a key role on global sourcing.
  - Should pay attention to the need and immense financial pressure of small & non-subvented NGOs and social enterprises.
  - Council's hard works and contributions were much appreciated.
- Follow-up action:
  - The Council will issue a press release statement with small NGOs' case sharing in late February in order to draw public attention.
  - Meetings with Government officials will be called to discussion possible financial assistance to non-subvented NGOs.

#### 4.2 Year plan of Partnership and Public Engagement

- Due to the outbreak of epidemic, events and seminars had been postponed or cancelled. Cliff suggested discussing year plan in the next meeting.

### 5. Progress Report

#### 5.1 Caring Company Scheme

- Wendy reported that The Caring Company Expo 2020 will be postponed to 11 June 2020. It will be a small size ceremony with sharing on Outstanding Partnership Project Award. We were consulting exhibitors' opinions.
- The Caring Company Scheme is in progress as normal.

#### 5.2 WiseGiving

- Christine reported that "Assistance Programme to Improve the Living Environment of Low-income Subdivided Unit Households" is in progress. Application system will be developed and call for NGOs' support as service operators.
- WiseGiving is working on the "HSBC HONG KONG COMMUNITY PARTNERSHIP PROGRAMME 2020". Under the dire environment today, HSBC Hong Kong CPP 2020 is committed to driving initiatives that can provide sustained services in response to the pressing needs of disadvantaged communities, including vulnerable individuals, care-givers and low-income families, and to inspiring district-based community initiatives to enhance social inclusiveness.

#### 5.3 Corporate Communications

- Eddie reported Corporate Communications unit is working on the content of anti-epidemic information platform; media support was provided to address the issue of immense financial pressure of social enterprises, small and non-subvented NGOs.

- The first modular social housing in Sham Shui Po will be delayed due to the outbreak of epidemic.

**6. AOB**

No any other business, the meeting was adjourned at 4:00pm.

**7. Date of remaining 3 meetings of this term**

The next meeting will be held on 28 May 2019 (Thursday).