THE HONG KONG COUNCIL OF SOCIAL SERVICE
Service Development (Family & Community)
Specialized Committee on Family and Community Service (SCFC)

Minutes of the 2nd Meeting of the Specialized Committee on Family and Community Service (2025-26) held on Mar 5th, 2026 (Thusday) at Room 201, 2/F, Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai, Hong Kong.

Present

Ms. Angela CHIU, (Chairperson)	Hong Kong Catholic Marriage Advisory Council
Mr. CHAM Kwok-wing, Kerin (Vice-Chairperson)	International Social Service Hong Kong Branch
Mr. NG Kin-man (Vice- Chairperson)	Tai Po Baptist Church Social Service
Ms. CHUNG Ling-wai, Vanessa	Caritas - Hong Kong
Ms. SO Wai-yee	Christian Family Service Centre
Dr. CHAN Siu-ming (Co-opted)	City University of Hong Kong
Mr. FAN Man-tao, Frankie	Evangelical Lutheran Church Social Service - Hong Kong
Mr. CHEUNG Muk-yan, Mike	Hong Kong Christian Service
Ms. NG Suet-kam (Co-opted)	Hong Kong Lutheran Social Service, LC-HKS
Ms. So Yim-fong, Tammy	Hong Kong Young Women's Christian Association
Ms. TSOI, Apple (Co-opted)	Hong Kong Federation of Women's Centres
Mr. NG Kwan-lim, Kenny (Co-opted)	Impact HK
Mr. KAN Ming Yuk, Eric	The Church of United Brethren in Christ Social Service
Ms. LEE Shuk-yee, Charrix	The Hong Kong Family Welfare Society
Dr. Lo Kai Chung (Co-opted)	The Hong Kong Polytechnic University
Ms. WONG Yuen-kee, Rufina	Neighbourhood Advice-Action Council
Ms. CHAN Yu-ling, Lincole	The Salvation Army
Dr. CHAN Ying, Crystal (Co-opted)	The Chinese University of Hong Kong
Ms. CHAN Kit-wah	Sai Kung District Community Centre
Ms. LAM Yick-man	St. James' Settlement
Ms. Jessica Tam	The Hong Kong Council of Social Service
Mr. Peace WONG	The Hong Kong Council of Social Service
Mr. Jim HOE	The Hong Kong Council of Social Service
Ms. Jobe HSU	The Hong Kong Council of Social Service
Ms. Queenie KWOK	The Hong Kong Council of Social Service
Mr. Alex YEUNG	The Hong Kong Council of Social Service
Ms. Qubie TANG	The Hong Kong Council of Social Service
Ms. Sandra WONG (Recorder)	The Hong Kong Council of Social Service

Apologies

Ms. LEE Koon-mei, May	The Society of Rehabilitation and Crime Prevention, HK
Ms. FONG So-pik, Fiona	Heep Hong Society

1 Confirmation of Minutes of Last Meeting

The draft minutes of the meeting held on Jan 5, 2026 was circulated by email on Dec 18, 2025 and was confirmed.

2 Report

2.1 Progress Report (December 2025 to February 2026) (Paper 3)

With reference to Paper 3, Mr. Peace Wong briefed members on the Progress Report from December to February.

3 Matter Arising

3.1 Support Measures for the Tai Po Wang Fuk Court Fire Incident

Mr. Peace Wong highlighted that the HKCSS has established and secured HKD 25 million through the "HKCSS Caring Company Scheme - Support Fund for Tai Po Wang Fuk Court" to support services in Tai Po. NGOs may apply for funding to implement community initiatives, with a focus on direct support for affected residents and broader support for impacted community members.

Mr. Peace Wong also reported that the Membership Team is collaborating with the China Merchants Foundation to develop online resource matching platform to facilitate the connections between social workers who have identified material needs and donors from the business sector or other sources, to support recovery and reconstruction efforts following the Tai Po fire.

3.2 Mandatory Reporting of Child Abuse Ordinance

Mr. Peace Wong reported that HKCSS has launched a one-year survey on the Mandatory Reporting of Child Abuse Ordinance to assess its implications for IFSCs in handling child abuse cases. The relevant data is still being collected and no related changes have been observed.

Dr. Jim Hoe reported that a cross-service exchange between the Substance Abuse Service Network and the IFSC Network will be held on 24 March 2026 in the morning at the HKCSS Auditorium. The session will focus on tensions and collaboration approaches, the respective roles and functions of CCPSA and IFSC. The relevant

information will be shared via the WhatsApp group.

Some members noted that detailed explanations may be limited and found that EM parents do not fully understand MRR. This may lead to misunderstandings about their concerns. Therefore, members raised the need for more training to help them better understand the boundaries related to these behaviors.

4 Discussion Item

4.1 Public Healthcare Fees and Charges Reform

Mr. Peace Wong highlighted the problems incurred from the public healthcare fees and charges reform by Hospital Authority. The fee waiving mechanism is yet to improve, especially for the EM groups. Ms. Grace Chan is coordinating with HA on feasible solutions.

Ms. Qubie Tang noted that there are 1,000 patient ambassadors recruited to explain the Public Healthcare Fees and Charges Reform. She suggested supplementing this initiative by recruiting Ethnic Minority (EM) ambassadors.

Members raised concerns about whether suspected cases qualified for fee waivers and what social service needs are covered. Members suggested clarifying waiver coverage and collecting frontline data to inform recommendations to HA.

4.2 Follow-up on the Ethnic Minority District Ambassador (EMDA) Scheme

Ms. Qubie Tang reported that EMDA Scheme will conclude on 30 September 2026. Members suggested strengthening on-the-job training and arranging regular EMDA sharing sessions to discuss district issues, exchange experiences and refine service approaches. They also highlighted strengthening communication among EMDA organizations to share effective practices and enhance client engagement under a district-based model and suggested exploring collaboration with OTEM in district-level consultation and engagement training.

4.3 Reform on Cap. 8 Evidence Ordinance

Dr. Jim Hoe announced that a public consultation on the Hearsay Evidence

Ordinance will begin in March. "Hearsay evidence" aims to protect witnesses from secondary trauma by allowing reliable third-party testimony when a witness cannot appear in court. Additionally, a comprehensive Sexual Offences Reform including child protection and sexual assault is scheduled for late this year, with consultations to follow the upcoming Policy Address.

4.4 Follow up on the Budget Speech and major issues for coming year's Policy Address

Ms. Angela Chiu advised members to proactively prepare for the upcoming Policy Address. Members raised concerns regarding the unallocated $200 million from the $500 million cross-departmental carer support fund and its long-term impact on sector development. Members proposed HKCSS organize forum to efficiently gather views from the sector.

4.5 Family/Carer Policy on Caring Company

Ms. Jessica Tam shared that the findings from Caring Company Scheme big data study analyzing working carer support across 3,500 companies. The results showed that while companies provide adequate leave and facilities, they lack financial and training support. Notably, SMEs excel in offering flexible hours and peer support, whereas large corporations provide better leave options. The Caring Company and Family Team will plan follow-up actions based on these insights.

5 Any Other Business

Mr. Peace Wong invited members to actively enroll in the "Carer Support Study Tour to Taipei, China," reminding members that the final day for registration will be on Mar 3, 2026.

Furthermore, he announced that the Law and Social Services conference will take place on the afternoon of April 23. The event will explore how non-governmental organizations, specifically in the realm of Family and Community Services, can effectively collaborate with the legal profession. All members are highly encouraged to register and attend.

6 Date of next meeting – Proposed Meeting Schedule (Paper 4)

The next meeting would be held on Jun 11, 2026 (Thursday)**,** 09:30 a.m. at Room 103, Duke of Windsor Social Service Building.

The meeting was adjourned at 12:00 n.n.

Adopted by

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Chairperson

on the _____ day of _____ 2026