

THE HONG KONG COUNCIL OF SOCIAL SERVICE
Service Development (Family & Community)
Specialized Committee on Family and Community Service (SCFC)

Minutes of the 1st Meeting of the Specialized Committee on Family and Community Service (2025-26) held on Jan 5th, 2026 (Monday) at Room 201, 2/F, Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai, Hong Kong.

Present

Ms. Angela CHIU, (Chairperson)	Hong Kong Catholic Marriage Advisory Council
Mr. CHAM Kwok-wing, Kerin (Vice-Chairperson)	International Social Service Hong Kong Branch
Mr. NG Kin-man (Vice-Chairperson)	Tai Po Baptist Church Social Service
Ms. CHUNG Ling-wai, Vanessa	Caritas - Hong Kong
Ms. SO Wai-yee	Christian Family Service Centre
Mr. FAN Man-tao, Frankie	Evangelical Lutheran Church Social Service - Hong Kong
Mr. CHEUNG Muk-yan, Mike	Hong Kong Christian Service
Ms. FONG So-pik, Fiona	Heep Hong Society
Ms. So Yim-fong, Tammy	Hong Kong Young Women's Christian Association
Mr. KAN Ming Yuk, Eric	The Church of United Brethren in Christ Social Service
Ms. LEE Shuk-yee, Charrix	The Hong Kong Family Welfare Society
Ms. LEE Koon-mei, May	The Society of Rehabilitation and Crime Prevention, HK
Ms. CHAN Yu-ling, Lincole	The Salvation Army
Ms. CHAN Kit-wah	Sai Kung District Community Centre
Ms. LAM Yick-man	St. James' Settlement
Dr. CHAN Siu-ming (Co-opted)	City University of Hong Kong (co-opt)
Mr. NG Kwan-lim, Kenny (Co-opted)	Impact HK
Ms. Jessica Tam	The Hong Kong Council of Social Service
Mr. Peace WONG	The Hong Kong Council of Social Service
Mr. Jim HOE	The Hong Kong Council of Social Service
Ms. Jobe HSU	The Hong Kong Council of Social Service
Ms. Queenie KWOK	The Hong Kong Council of Social Service
Mr. Alex YEUNG	The Hong Kong Council of Social Service
Ms. Qubie TANG	The Hong Kong Council of Social Service
Ms. Sandra WONG (Recorder)	The Hong Kong Council of Social Service

Apologies

Ms. TSOI, Apple (Co-opted)	Hong Kong Federation of Women's Centres
Ms. NG Suet-kam (Co-opted)	Hong Kong Lutheran Social Service, LC-HKS
Ms. CHAN Fei, Faye (Co-opted)	The Neighbourhood Advice-Action Council
Dr. CHAN Ying, Crystal (Co-opted)	The Chinese University of Hong Kong

1 Welcoming and Introduction

The meeting began with introductions from each member and staff of the Family and Community Service team. Mr. Peace Wong warmly welcomed all attendees.

2 Structure and Terms of Reference of Specialized Committee (Paper1)

The structure of the Specialized Committee on Family and Community Service and Terms of Reference of Specialized Committees (Paper1) was sent to members for information. Mr. Peace Wong also briefed members on the composition of the existing networks and working/task groups under the family and community service unit.

3 Replacement of SCFC member

Ms. Tracy LEUNG joined this specialized committee last year, and her term will last until November 2026. However, she has resigned from her position at Hong Kong Sheng Kung Hui Welfare Council Limited. The committee agreed that her position will be filled by the candidate with the highest number of votes in the 2024–2026 specialized committee election. Ms. Rufina WONG, being the candidate with the highest number of votes, will assume the position.

4 Appointment of Representative to Strategy Committees

Ms. Angela CHIU would represent the Committee to the Standing Committee on social Development in 2025-2026 while Ms. LAM Yick-man was elected to be the representative of Talent Development; Ms. Lincole CHAN was elected to be the representative of Tech Enablement and Ms. Charrix LEE was elected to be the representative of Co-creation.

5 Declaration of Interests by Members of Governing Committees of HKCSS (Paper2)

The Declaration of Interests by Members of Governing Committees of HKCSS (Paper 2) was sent to all members by email.

6 Report

6.1 Report on the major initiatives undertaken by FCSC

Mr. Peace WONG reported on major initiatives undertaken by FCSC, including the

planned transfer of the 'Information Gateway for Carers' online platform, the 'Building Tung Chung' project, the preparation of a community development resource book and the coordination of a sectoral response to the legislative consultation on sexual offences.

Mr. Peace WONG also noted the three-year DBS-funded 'Treasure Wealth, Treasure Love' Family Financial Education Programme, implemented in collaboration with eight agencies. In addition, he updated members on the coordination efforts in response to the Tai Po fire incident (see Agenda Item 7.2).

Ms. Qubie TANG reported on the Ethnic Minority District Ambassador Scheme, the development of a cross-agency child protection platform to facilitate continuous collaboration and exchange among stakeholders and ongoing efforts to enhance public health services (see Agenda Item 7.1).

6.2 Progress Report (September 2025 to November 2025) (Paper 3)

With reference to Paper 3, Mr. Peace Wong briefed members on the Progress report from September to November.

7 Discussion Item

7.1 Service Mainstreaming and Enhancing Public Healthcare Services for ethnic minorities

Ms. Qubie TANG reported that the Ethnic Minority District Ambassador (EMDAs) Scheme will be concluded on 30 September 2026 and noted that further feedback will be collected to support a possible extension of the scheme. Members suggested further collecting information on the sector to review the use of resources and to inform future adjustments to remuneration, training and promotion arrangements.

Ms. Qubie TANG also noted that the Equal Opportunities Commission (EOC) meeting with EM network members on 19 January 2026 would discuss the enhancement of public healthcare services. She highlighted the critical lack of interpretation support in A&E departments, citing a case of communication-related distress and suggested that Hospital Authority (HA) consider extending interpretation services across the public

healthcare system, taking reference from the Hong Kong Police Force's "TRANSLINK 2.0" system and the recent enhancement of ISS interpreter support.

Members noted that, following the public hospital reform, many ethnic minorities have difficulty understanding the related policy changes. They suggested HA consider using existing EMDAs to produce multilingual audio messages explaining the reform and utilize AI tools in emergencies to provide instant language support or serve as backup communication channels. Members also recommended that EOC issue a letter to HA advocating for improved language support measures.

7.2 Follow-up Support after the Tai Po Wang Fuk Court Fire Incident

Mr. Peace Wong highlighted HKCSS's activation of emergency mechanisms to mobilize cross-sector resources for affected families. He reported the launch of an AI Companion (Version 1.0) to expedite information access for social welfare colleagues, alongside the establishment of the "Caring Company Scheme – Support Fund for Tai Po Wang Fuk Court" for donations. Additionally, HKCSS is exploring the feasibility of establishing a Tai Po Community Hub to facilitate community rebuilding and enhance disaster response capacity.

Members noted that some of the disaster-affected families have been arranged to stay in temporary accommodation, including transitional housing units and units from the Hong Kong Housing Society. However, those in youth hostels and hotels face imminent relocation, creating urgent housing needs. In view of this, members suggested conducting research to assess these families' needs and exploring collaborations with social enterprises like ComHome Social Realty to secure housing solutions.

7.3 Follow-up on Mandatory Reporting

Mr. Peace Wong reported that HKCSS has launched a one-year survey on the Mandatory Reporting of Child Abuse Ordinance to assess its implications for Integrated Family Service Centres (IFSCs) in handling child abuse cases.

Ms. Qubie Tang reported convening two sessions designed to enhance frontline cultural competency and cross-sector collaboration on October 2025. She noted plans

to institutionalize case discussions via the ethnic minority platform and to leverage government resources for strategic knowledge exchange with stakeholders.

Mr. Jim Ho reported that a cross-service exchange between the Substance Abuse Service network and the IFSC network is planned for March to discuss handling approaches, implementation challenges and policy collaboration.

8 Any Other Business

Ms. Jessica Tam invited members to provide suggestions for Ms. Grace Chan, as a legislative Councilor, in relation to the upcoming Budget Speech.

9 Date of next meeting – Proposed Meeting Schedule (Paper 4)

The meeting was adjourned at 12:00 n.n. The proposed meeting schedule has been rescheduled and the updated schedule is set out in the revised version of **Paper 4**.

Adopted by

Chairperson

on the _____ day of _____ 2026