

**THE HONG KONG COUNCIL OF SOCIAL SERVICE**  
**Service Development (Family & Community)**  
**Specialized Committee on Family and Community Service (SCFC)**

Minutes of the 4<sup>th</sup> Meeting of the Specialized Committee on Family and Community Service (2024-25) held on May 14, 2025 (Wednesday) at Room 201, 2/F, Duke of Windsor Social Service Building, 15 Hennessy Road, Wanchai, Hong Kong.

**Present**

Ms. Angela CHIU (Chairperson)	Hong Kong Catholic Marriage Advisory Council
Ms. MA Yeuk-nung, Cecily (Vice-chairperson)	Boys' and Girls' Clubs Association of Hong Kong
Ms. CHEUNG Wai-ling, Monica (Vice-chairperson)	Caritas – Hong Kong
Ms. TSE So-hung, Joyce	Christian Family Service Centre
Ms. SEE Man-yan	Chinese Young Men's Christian Association of Hong Kong, Jordan Centre
Dr. CHAN Siu-ming	City University of Hong Kong
Mr. NG Kwan-lim, Kenny	Community Development Alliance
Mr. FAN Man Tao, Frankie	Evangelical Lutheran Church Social Service - Hong Kong
Ms. LEUNG Tsui Wan, Tracy	Hong Kong Sheng Kung Hui Welfare Council Limited
Mr. CHAM Kwok Wing Kerin	International Social Service Hong Kong Branch
Ms. CHAN Yu-ling, Lincole	The Salvation Army
Ms. YIU Yan-yee, Cindy	New Life Psychiatric Rehabilitation Association
Dr. Chan Ying, Crystal	The Chinese University of Hong Kong
Ms. LEE Shuk Yee Charrix	The Hong Kong Family Welfare Society
Ms. CHAN Fei, Faye	The Neighbourhood Advice-Action Council
Ms. LEE Koon Mei May	The Society of Rehabilitation and Crime Prevention, HK
Ms. LAM Yick Man	St. James' Settlement
Mr. Peace WONG	The Hong Kong Council of Social Service
Mr. Jim Ho	The Hong Kong Council of Social Service
Ms. Jobe HSU	The Hong Kong Council of Social Service
Ms. Queenie KWOK	The Hong Kong Council of Social Service
Ms. Antonia CHAN	The Hong Kong Council of Social Service
Mr. Alex YEUNG	The Hong Kong Council of Social Service
Ms. Qubie TANG	The Hong Kong Council of Social Service
Ms. Alice LAW	The Hong Kong Council of Social Service
Ms. Sandra WONG (Recorder)	The Hong Kong Council of Social Service

**Apologies**

Ms. Fiona, FONG So-pik	Heep Hong Society
Mr. CHEUNG Muk Yan Mike	Hong Kong Christian Service
Mr. YIP Kin Chung	Hong Kong Evangelical Church Social Service Limited
Ms. Apple TSOI	Hong Kong Federation of Women's Centres

## **1 Confirmation of Minutes of Last Meeting – March 12, 2025**

The draft minutes of the meeting held on March 12, 2025 was circulated by email on March 7, 2025 and was confirmed.

## **2 Reporting Items**

### **2.1 Caregivers Roundtable Meeting**

Mr. Jim Ho reported the Caregivers round table meeting held on 25 April and recalled that speakers and participants shared insights on data utilization strategies to identify high-risk caregivers. Suggestion for using AI to identify need for caregivers through their daily caregiver records, such as activity patterns and stress indicators, was discussed in the meeting. The potential integration of datasets among different stake holders was also explored to enhance need identifications. Members highlighted the importance of protecting personal privacy and managing data flows, especially in collaborations between District Care Teams and NGOs.

### **2.2 Collaboration with Care Team**

The committee discussed way forward of enhance collaboration between NGOs and the Carer Team under the fact that the Carer Team were playing more importance role as the first contact point of the residents in the district under the new policy. HKCSS reported that a webinar for sharing collaboration experience between Carer Team and the NGOs has been held on May 13.

Members noted that collaboration between District Care Teams and NGOs varies across districts. In some cases, the Carer Teams had played a proactive role to refer “hard to reach” cases to NGOs. However, there were still a lot of challenges for building referral mechanism between Carer Team ad NGOs. For example, some elderly individuals are unclear about how and where their data is collected by the Care Team.

### **2.2 Progress Report (March 2025 to May 2025) (Paper 1)**

Progress Report from March 2025 to May 2025 of SCFC was sent to Members for information.

## **I. Combating “Space Oil Drug”: Enhancing Awareness in the Sector**

To address the rising abuse of "Space Oil," the government has classified its main ingredient as a controlled substance under the Dangerous Drugs Ordinance. HKCSS organized a series of sector education initiatives, including a prevention sharing session with the EM Network on 2 April, an online workshop on "Space Oil" drugs and sexual health intervention on 8 April, and an online exchange session for frontline workers on 28 May to discuss community trends and prevention strategies.

## **II. 2025 National Symposium on Drug Abuse Prevention and Control**

HKCSS will host the "2025 National Symposium on Drug Abuse Prevention and Control: Borderless Drug Prevention" from 22 to 24 October at St. Francis University, Hong Kong. Following the paper submission and early-bird registration deadlines, 36 abstracts have been received and 178 participants enrolled.

## **III. Carer Roundtable Meeting**

A Carer Roundtable was held on 25 April with 68 participants, including key government officials, to discuss leveraging carer-related data for improved service planning. Four speakers shared experiences on data use, highlighted the need for a standardized data framework among stakeholders, and addressed operational challenges in implementing data-driven initiatives.

## **IV. Questionnaire on Ethnic Minority District Ambassador (EMDA) Scheme**

Data collection for the Ethnic Minority District Ambassador (EMDA) Pilot Scheme was completed in March 2025, with 25 supervisors and 22 ambassador questionnaires received, covering different service types and districts and achieving a response rate of about 50%. Data analysis was completed in April, and findings were shared with the Social Welfare Department and stakeholders as a reference to discuss way forward beyond the three-year pilot.

## **V. Meeting with the Housing Bureau on Combating Public Housing Abuse**

On April 3, the Family and Community Services Committee and Legislative Councilor Tik Chi-yuen met with the Housing Bureau to discuss the challenges faced by many cases after eviction under the current Combat Tenancy Abuse policy. Suggestions were given to the

Housing Bureau and the Housing Bureau also share their latest policy enhancement measures in giving discretion to those tenants who were not intended to abuse their tenancy contract.

## **VI. Family Centric Financial Literacy Project Supported by DBS**

HKCSS is collaborating with five NGOs to launch a series of community-based financial education training workshops and will organize 16 district public education events to promote financial literacy and family engagement in the coming 3 years. The first event will be scheduled for early July. Additionally, a resource book was being developed to support service partners in model development, targeted for release in May 2025.

### **3. Discussion Items**

#### **3.1 Update on Mandatory Reporting**

Members noted that the MRR reporting guidelines would be under further revision and the updated guidelines were expected to be released in July. It was also mentioned that reporting can be conducted using both paper-based and electronic methods, and that all informants will receive a response.

#### **3.2 Follow up of the Eviction of the Underprivilege Group under the “Combat Tenancy Abuse” Policy**

Mr. Peace Wong reported that HKCSS had conducted a survey across 26 IFSCs, revealing that 220 eviction cases were handled in the past six months, with about 30% remaining unresolved. He noted that HKCSS had met with the Housing Department, which clarified that applications for Compassionate Rehousing could assist individuals who become homeless after eviction.

In response, the Permanent Secretary announced three policy adjustments, including implementing an individual asset declaration system, arrangements for uncompleted property purchases, and discretionary handling of tenancy. Therefore, members agreed that no further follow-up is required and the matter need not be raised at the standing meeting.

### **3.3 Government Consultation on Welfare Development**

Ms. Angela Chiu highlighted ongoing government welfare consultations. Mr. Peace Wong proposed that SCFC members could consolidate several focuses and collectively raise our concern through different consultation platforms, including the one organized by "Connecting Hearts".

### **3.4 Service Provision on Newly Development Area**

Ms. Angela Chiu highlighted challenges in Hong Kong's new development areas. Members reported that while government policies had accelerated public housing development, it would be a concern whether adequate welfare service could also in place in the newly development area. Members agreed to keep an eye on the latest development of the issue and discussed on the SCFC.

### **3.5 Opportunities for Cross Service Exchange**

Ms. Angela Chiu highlighted the need for systematic cross-network exchange. Members supported establishing a structured coordination platform and emphasized cross-sector collaboration. Peace Wong proposed piloting this approach with IFSCs, EM and drug abuse prevention.

## **4. Any Other Business**

### **4.1 S+ Summit**

Mr. Peace Wong promoted that the 'S+ Summit and Expo' will be held at the Hong Kong Exhibition and Convention Centre on May 20-21, 2025. Guided tours can be organized for committee members to provide a more in-depth understanding of the topics. All committee members are Welcome to join.

## **5. Date of Next Meeting**

The date of the next meeting will be subjected to further arrangement. The meeting will be held in Room 201, Duke of Windsor Social Service Building.

The meeting was adjourned at 12:30 p.m.

Adopted by

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Chairperson

on the \_\_\_\_\_ day of \_\_\_\_\_ 2025